User Manual

How to use Dss

Submitted to





INTRODUCTION

This user manual is exclusively for employees with reporting officers for the ease of using DSS (Donor Service Solution). Following are the modules that are covered under this user manual:

- Dashboard
- Notification Bar
- UTILITIES
- CHILD & BENEFICIARY
- LEADS(IP & CP)
- Manage Donor
- Manage Collections
- Manage Regular Donor
- Transfer & Allocation
- CLAW BACK & COMMISSION
- MIS REPORTS
- PRINTING/DISPATCH
- REMINDERS

DASHBOARD

Dashboard will let you know about several donation collection data that are displayed to take any action. There are different collection data and activities that are displayed:

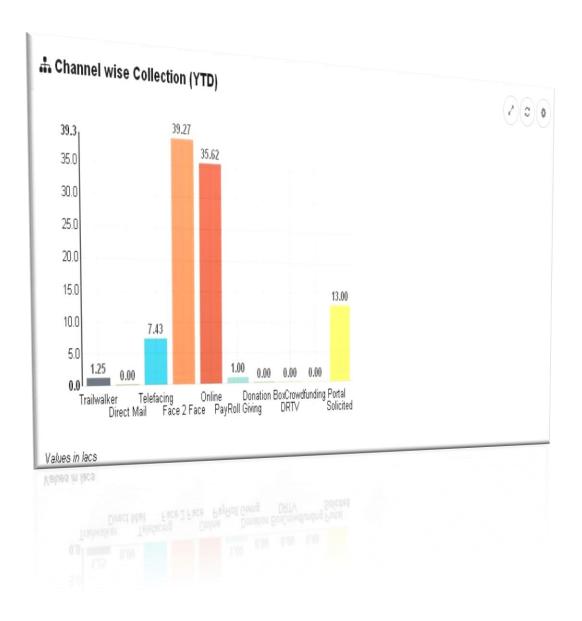
- * Channel Wise Collection (YTD)
- Product Wise Collection (YTD)
- * Pending Activity
- * Important MIS
- * Operations
- * Widgets

Below is the screenshot of dashboard showing different modules of collection.



1) Channel Wise Collection (Year-To-Date)

On clicking button, following screen will get open to display the Channel wise collection bar graph.



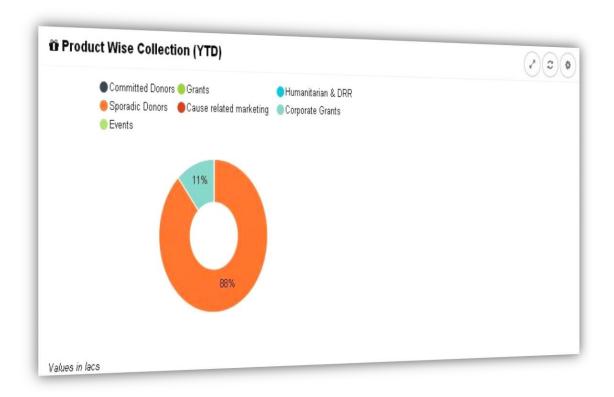
Here you can see the different Channels through which collections are coming and this data can be used for distinguishing and where needs improvement.

- this button is used to refresh the data,
- this button is used to display collapse table; show below



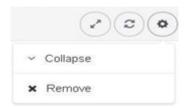
2) Product Wise Collection(YTD)

On clicking button, following screen will appear to display the Product wise collection pie graph.



Here you can see the different Products through which collections are coming and this data can be used for distinguish and shows which sector needs improvement.

- this button is used to refresh the data,
- this button is used to display collapse table; show below



3) Pending Activity

On clicking button, following screen will appear to display the activities that are pending and needs to be complete.

Ast 30 days)		(x)(s)(
#	Туре	Qty.
,	Receipt Issue	0
•	Receipts Send	0
•	Donation Renewal	0
,	Allocation	762
,	Welcome Letter	597
•	Thank You Letter	810

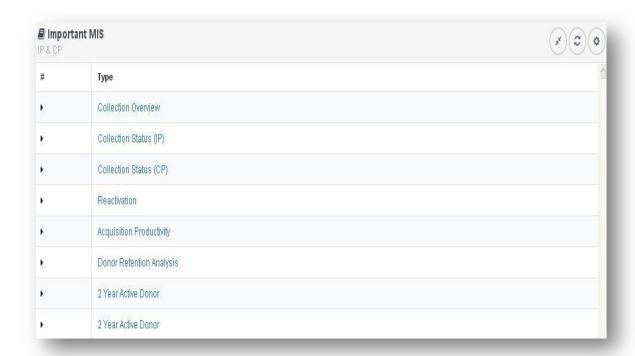
This table shows the activities or tasks (of last 30 days) that are pending and needs to be completed. For completion of the tasks please click on any of the events and that link redirects to un-completed task. Fulfill the need to make it disappear from this table.

- this button is used to refresh the data,
- this button is used to display collapse table; show below



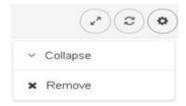
4) Important MIS

On clicking button, following screen will appear and display the MIS (Management Information System) and (IP & CP) important tasks that needs to be showcased to carry on further organization processes.



This table showcase the different types of status, analysis, overview, productivity of the donated collection and also showcased the Active Donor base for last 2&3 years.

- this button is used to refresh the data,
- this button is used to display collapse table; show below



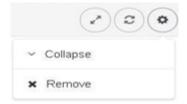
5) Operations

On clicking button, following screen will appear, this window showcase the Today's collection that are donated through different organization.



This table shows the no. of donor's from a particular city and the total amount of collection that has been collected from all the donor's of a particular city.

- this button is used to refresh the data,
- this button is used to display collapse table; show below



6) Widgets

This is the widget bar that appears on the top of the dashboard (shown below)



These widgets are used as shortcuts or to get quick info about the donation's source, medium of donation, and the amount of donation.



To remove any widget, just click on the 🕙 button,



this widget shows the time, day, date and this widget has 3 small buttons in the bottom.

- this button redirects to clock page.
- this button redirects to reminder page where you can add reminders.
- this button redirects to calendar page where you can add events.

NOTIFICATION BAR

Notification bar is a very significant element of this whole DSS system. It allows user to quickly navigate through various functions by using notification bar.



There are various objects included in the notification bar as follows:









- Expand List
- Logout

1) HOME

This button is refer as "**Home**" button. On whatever page you are working on if you press this button it redirects you to Homepage/Dashboard page.

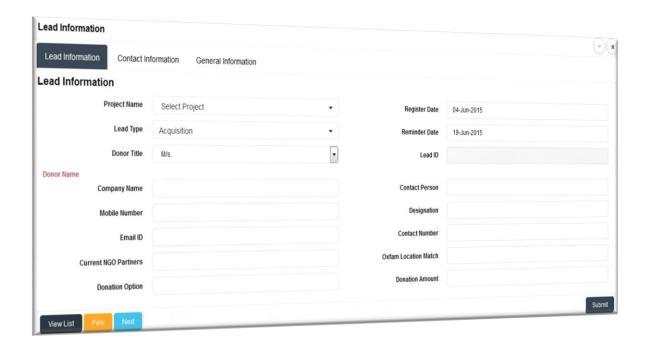
This button can also be used to reload the dashboard whenever it is required.

2) Potential Donor

Potential Donor is that individual who is insist to donate some allowance or services as a donation to the organization, so it is necessary to make a note of the potential donation persons that can add up resources in the donation collection.

For adding information and contact details about the potential donors press this button .

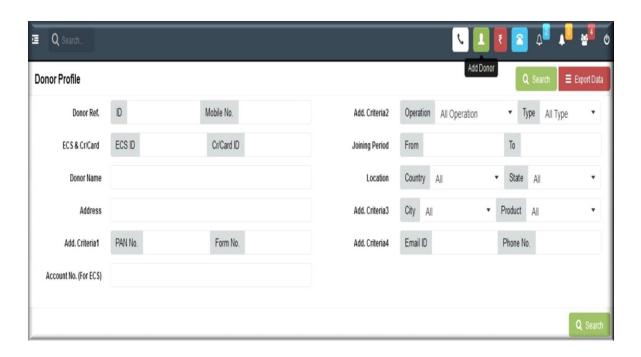
A new page will open by pressing the button to fill all the necessary details of the donor (shown below)



Fill the details in all the fields and after filling all the fields click on "Submit" button to finalize and save the information.

3) Add Donor

When an Individual/Organization make a donation, so to input the details of the donor press button,



- After pressing "Add donor" button, the new page
 "Donor Profile" appears (shown above).
- In the following page fill all the required fields and then press the button "Search". It will search is there is any duplicate donor profile available.
- If there is any duplicate profile, then it will show up.
- Otherwise press the "Add Donor" button to register the new donor (shown below).

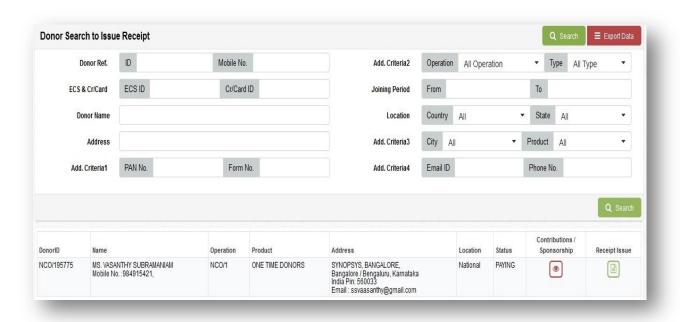


4) Issue Receipt

After the donor has made the donation to the organization and then to finalize that transaction there is need to generate the donation receipt.

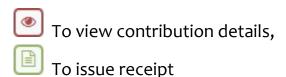
To issue the receipt, click on button.

Clicking this button will redirect you to page "Donor Search to Issue Receipt".



Search the donor of whom you want to issue the receipt by entering the name or id.

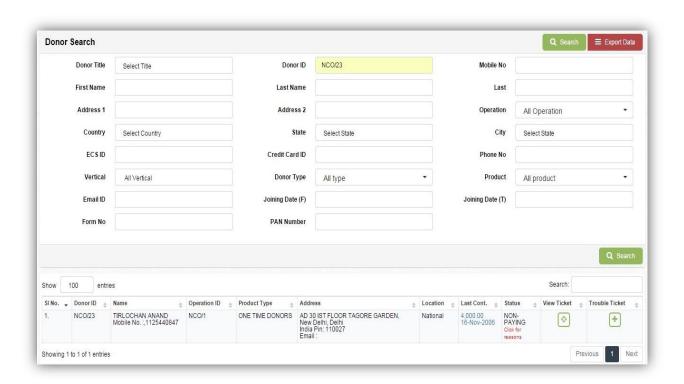
After the search is over, the specified donor showed up. There are two operations that can be done;



5) Trouble Ticket

Any trouble or complain that donor have during their process of donation or during the transaction process.

Than that complain conversion information will be stored as Trouble Ticket.

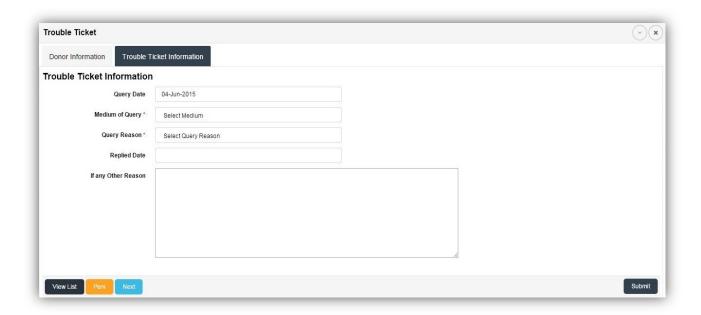


By clicking button, it redirects you to page (shown above). Enter the details of the donor that has any issue, then click on the "Search" button to initiate donor search.



- To view details of the ticket
- To add the ticket

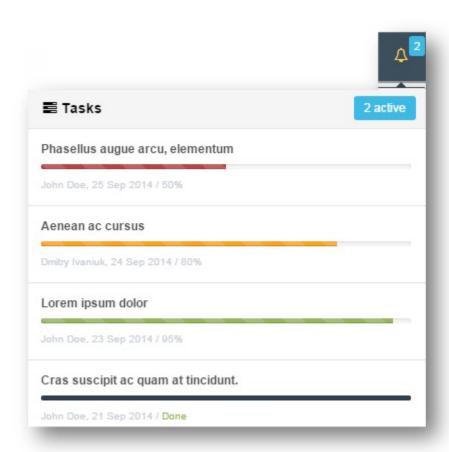
By pressing the button , this will redirects you to new page to add new ticket (shown below).



Fill up all the fields with the given information and press "Submit" button to finalize the ticket.

6) Pending Task

By clicking on this icon , the pending task list will show up.



This list displays all tasks that are active and need to be completed. It displays the name, date and percentage of the completion of the task.

After the task gets completed it will automatically disappear from the notification.

7) Pending Reminder

By clicking on this icon , the pending reminder list will show up.

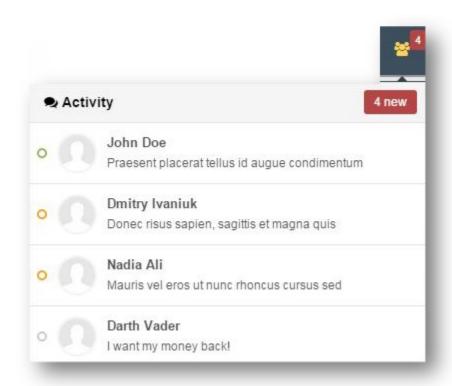


This list display all reminder that are active and need to be completed. The reminder that you have set for doing particular tasks are showed here.

After the reminder is attended, it will automatically disappear from the notification.

8) Pending Sponsor Allotment

By clicking on this icon , the pending sponsor allotment list will show up.



This list display all activities that are active and need to be completed. The activities and comments that are allotted by sponsor are showed here.

After the activities is attended, it will automatically disappear from the notification.

9) Search Box

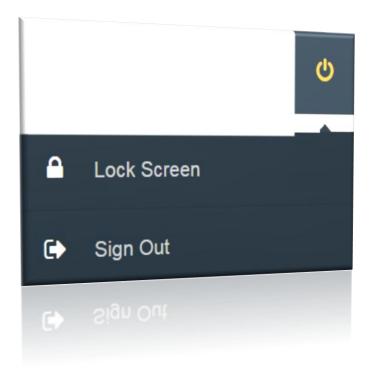
This is the search box (shown below), used to search the information that is stored in the DSS application system.



10) Logout

To logout from the account press icon. It will show two sub-categories options:

- Lock Screen
- Sign Out

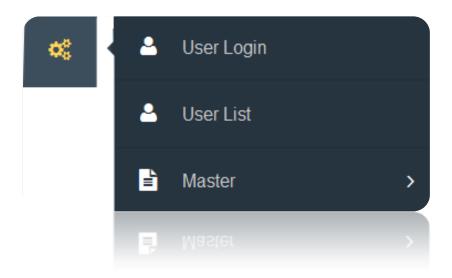


- Lock screen will lock your screen and only after entering the password you will able to sign in again.
- Sign Out option will redirects you to log in start page.

UTILITIES

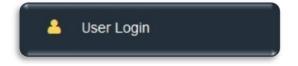
Utilities consist of three sub-categories modules:

- User Login
- User List
- Master



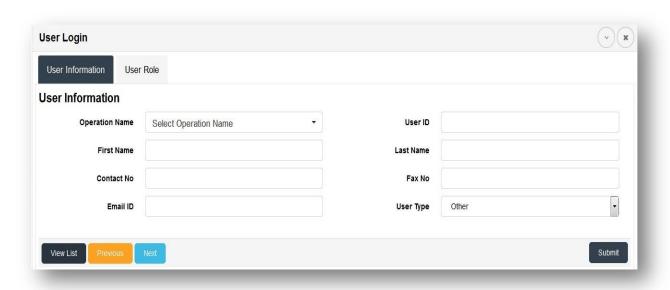
User Login

Click on Utilities<<User Login to access the option.

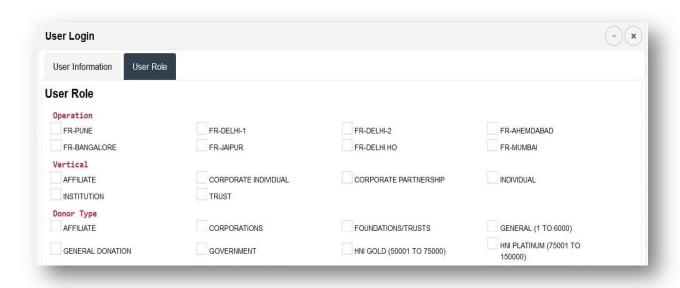


New users can be created through this option, after clicking on the "User Login" option new page will load.

First click on "User Information" tab. Enter all the details of user and then click "next" button.



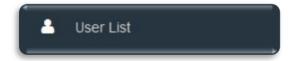
In "User Role" select the appropriate options to finalize the process.



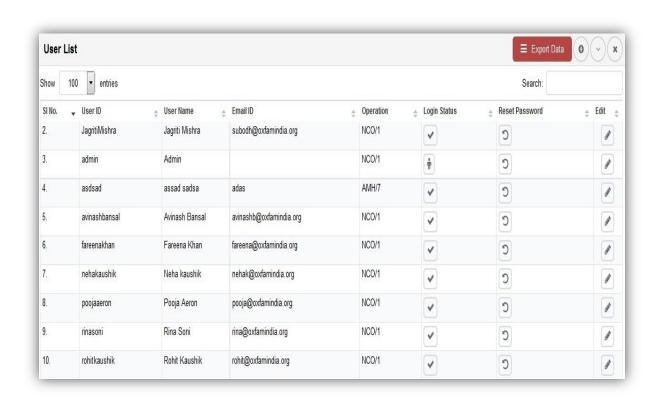
Click on "Submit" button to save and create a new user.

User List

Select this option to view the list of no. of users created.



After clicking on this option the list of the users will show up (shown below).

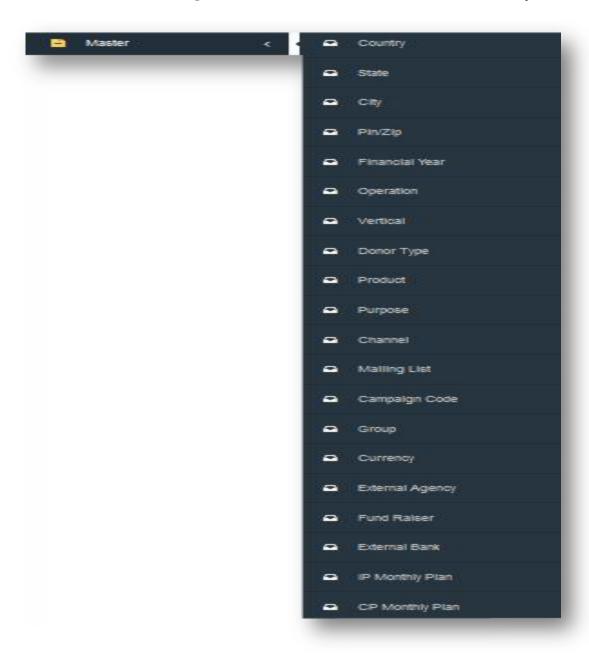


Master

Master is an entity that is created one –time and it is utilized again and again wherever there is required.

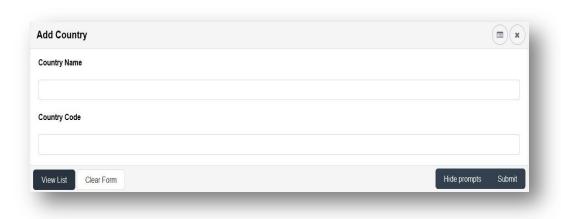


There are 20 sub-categories modules in the Master directory,



i. Country

Click on "Country" option to access the "Add Country" page.

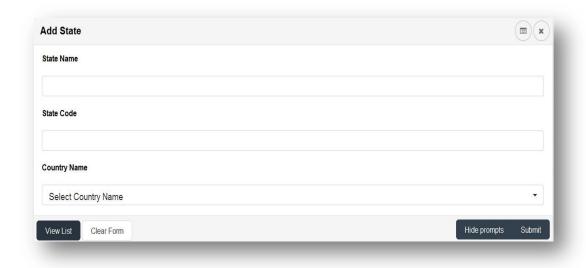


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of countries click "View List" button.

ii. State

Click on "State" option to access the "Add State" page.

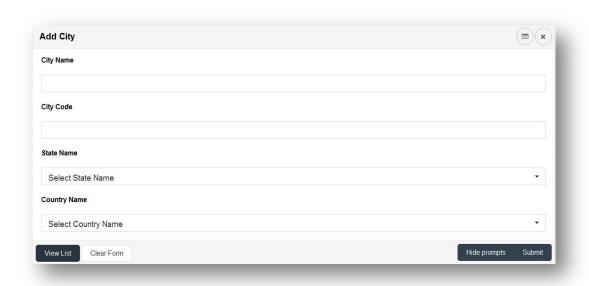


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of states click "View List" button.

iii. City

Click on "City" option to access the "Add City" page.

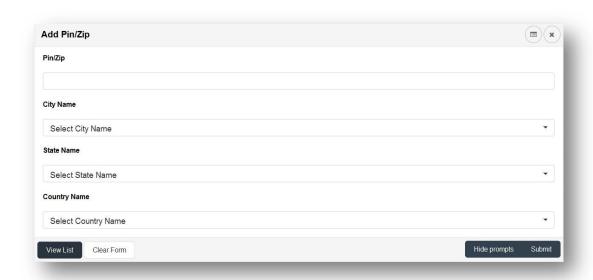


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of cities click "View List" button.

iv. Pin/Zip

Click on "Pin/Zip" option to access the "Add Pin/Zip" page.

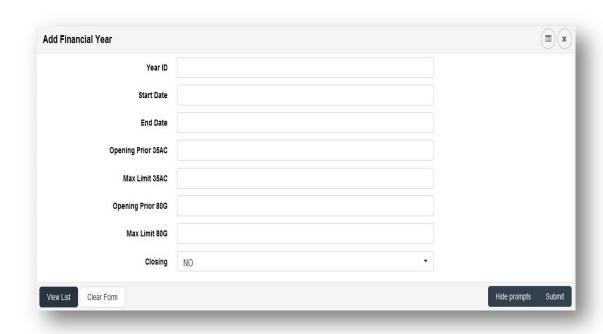


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Pin/Zip code click "View List"

To view the list of Pin/Zip code click "**View List**" button.

v. Financial year Click on "Financial year" option to access the "Add Financial year" page.

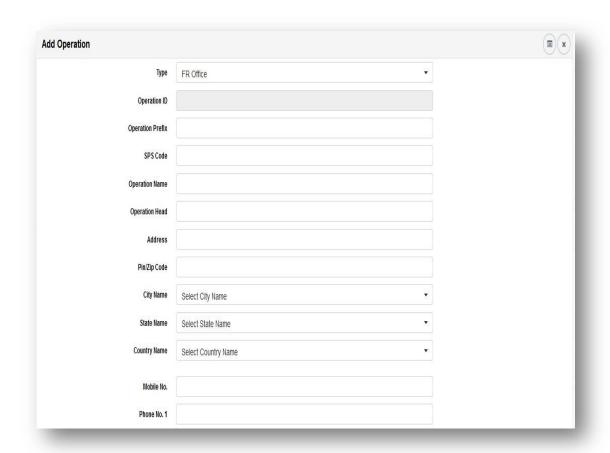


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Financial year click "View List" button.

vi. Operation

Click on "Operation" option to access the "Add Operation" page.

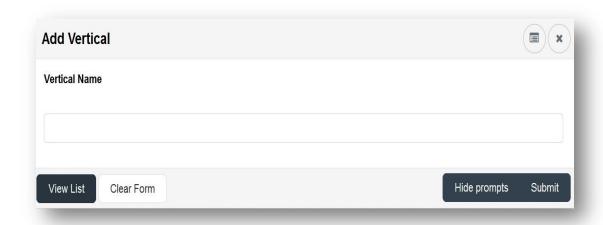


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Operations click "View List" button.

vii. Vertical

Click on "Vertical" option to access the "Add Vertical" page.

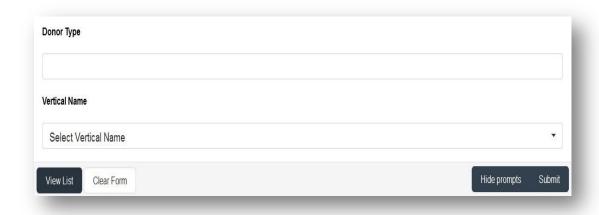


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Vertical click "View List" button.

viii. Donor Type

Click on "**Donor Type**" option to access the "**Add Donor Type**" page.

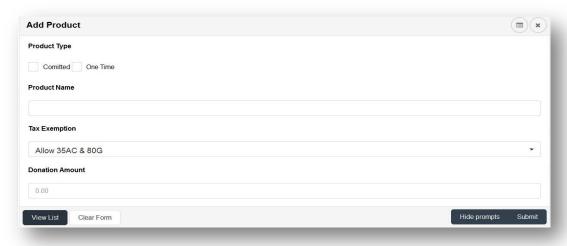


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Donor Type click "View List" button.

ix. Product

Click on "**Product**" option to access the "**Add Product**" page.

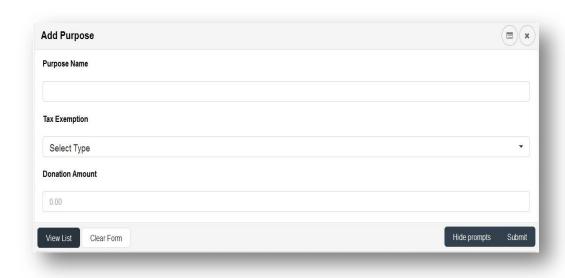


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Product click "View List" button.

x. Purpose

Click on "**Purpose**" option to access the "**Add Purpose**" page.

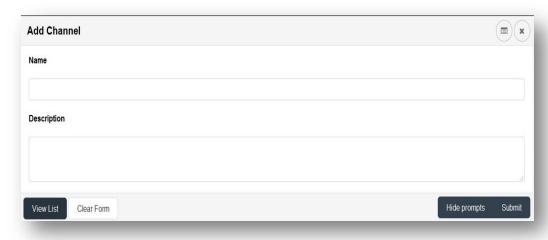


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Purpose click "View List" button.

xi. Channel

Click on "Channel" option to access the "Add Channel" page.

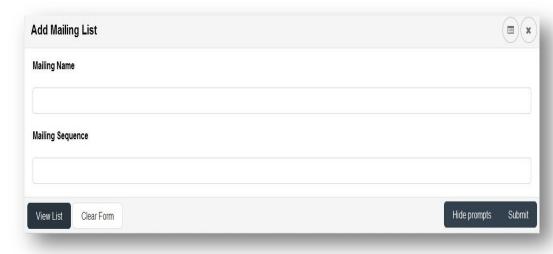


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Channel click "View List" button.

xii. Mailing List

Click on "Mailing List" to access the "Add Mailing List" page.

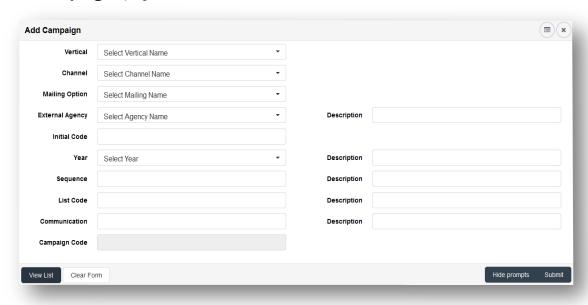


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Mailing List click "View List" button.

xiii. Campaign Code

Click on "Campaign Code" option to access the "Add Campaign" page.

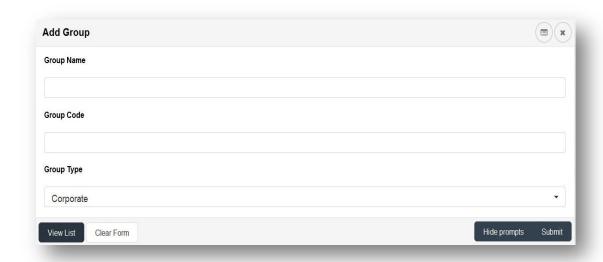


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Campaign click "View List" button.

xiv. Group

Click on "Group" option to access the "Add Group" page.

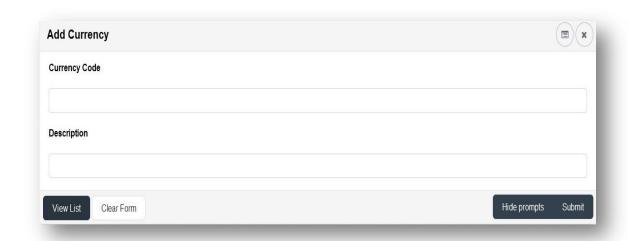


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Group click "View List" button.

xv. Currency

Click on "Currency" option to access the "Add Currency" page.

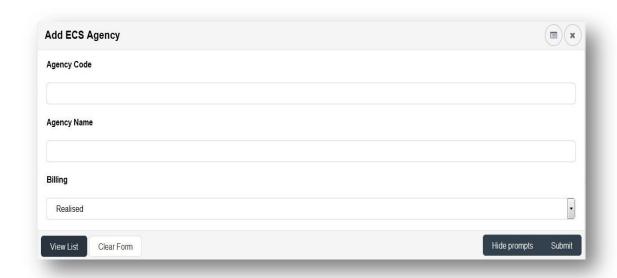


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Currency click "View List" button.

xvi. External Agency

Click on "External Agency" option to access the "Add ECS Agency" page.

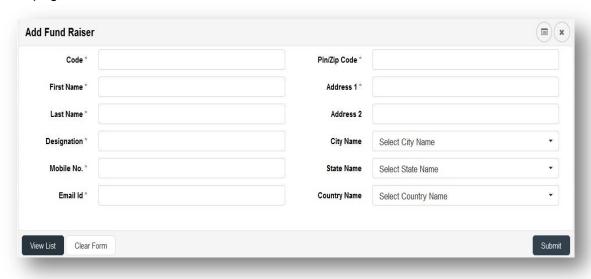


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of ECS Agency click "View List" button.

xvii. Fund Raiser

Click on "Fund Raiser" option to access the "Add Fund Raiser" page.

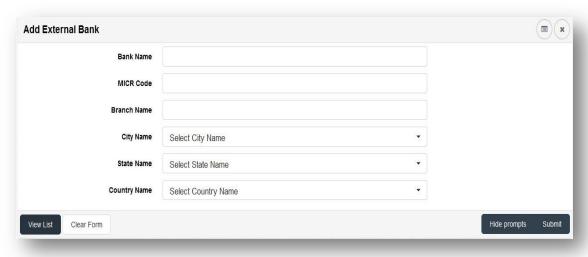


Fill all the required details in the form and after finalizing click on "Submit" button.

To view the list of Fund Raiser click "View List" button.

xviii. External Bank

Click on "External Bank" option to access the "Add External Bank" page.

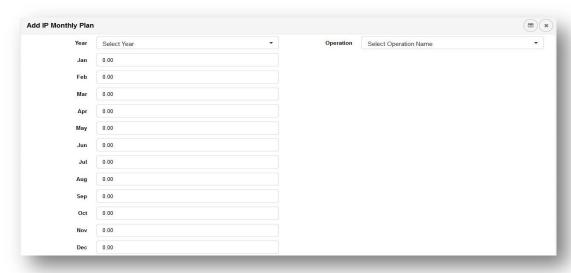


Fill all the required details in the form and after finalizing click on "Submit" button.

To view list of External Bank click "View List" button.

xix. IP Monthly Plan

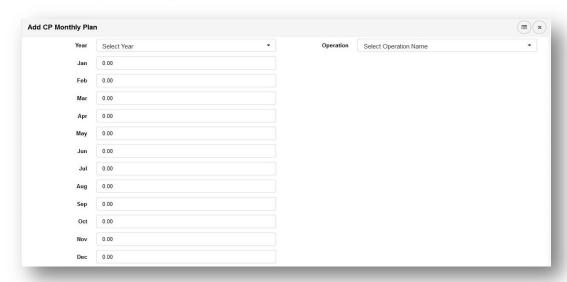
Click on "IP Monthly Plan" option to access the "Add IP Monthly Plan" page.



Fill all the required details in the form and after finalizing click on "**Submit**" button. To view the list of IP Monthly Plan click "**View List**" button.

xx. CP Monthly Plan

Click on "CP Monthly Plan" option to access the "Add CP Monthly Plan" page.



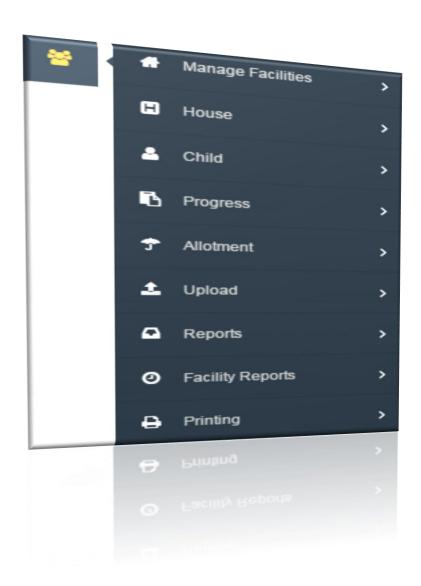
Fill all the required details in the form and after finalizing click on "**Submit**" button. To view the list of CP Monthly Plan click "**View List**" button.

CHILD & BENEFICIARY

Child & Beneficiary includes the managing, caring and reporting the progress of child as per required.

There are nine sub-categories modules in Child & Beneficiary:

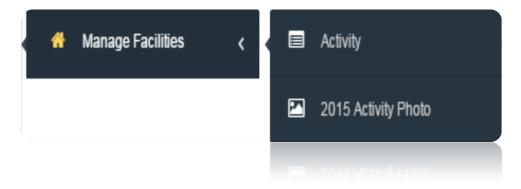
- Manage Facilities
- House
- Child
- Progress
- Allotment
- Upload
- Reports
- Facility Reports
- Printing



1) Manage Facilities

There are two sub-categories modules in Manage Facilities:

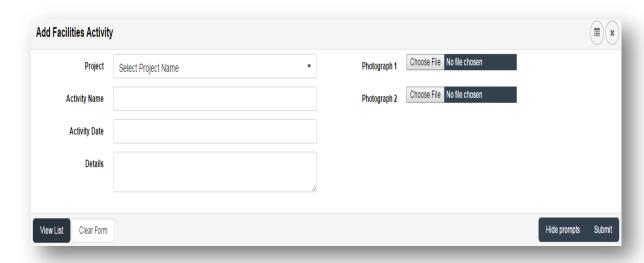
- Activity
- 2015 Activity Photo



Activity

To add the Facility Activity fill all the required details in the "Add Facilities Activity" page.

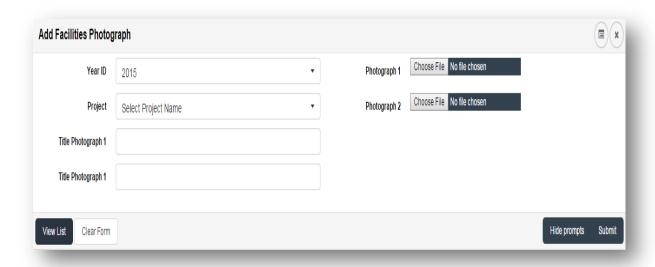
Then press "Submit" button to finalize the process.



2015 Activity Photo

To add the Facility Photograph fill all the required details in the "Add Facilities Photograph" page.

Then press "Submit" button to finalize the process.



2) House

There are three sub-categories modules in House:

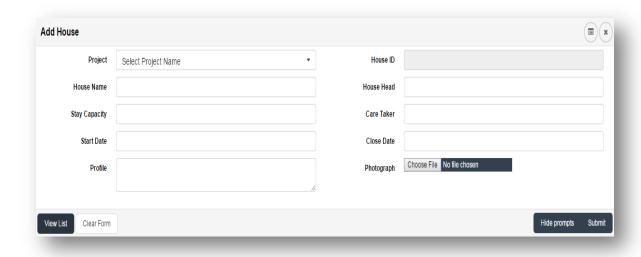
- Profile
- Activity
- Allot FHS



Profile

To add new House, fill all the required details in the "Add House" page.

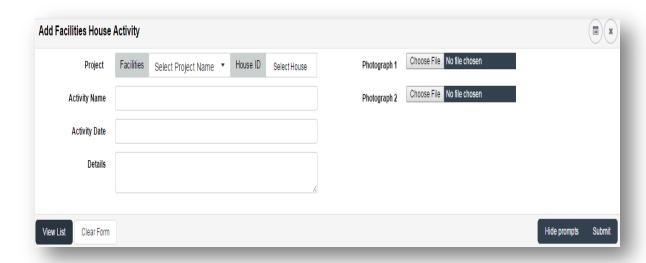
Then press "Submit" button to finalize the process.



Activity

To add new facility House activity, fill all the required details in the "Add Facilities House Activity" page.

Then press "Submit" button to finalize the process.



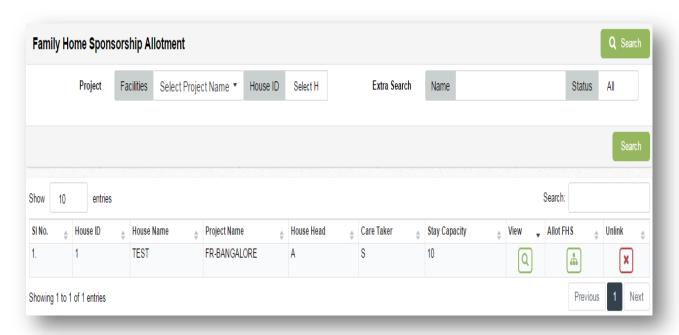
Allot FHS

Fill all the required details in the "Family Home Sponsorship Allotment" page.

Then press "Search" button to initialize the search process.

Then the search result record show three operations:

- Click to view alloted FHS details.
- Click to allot Family Home Sponsorship.
- Click to Unlink Family Home Sponsorship.



3) Child

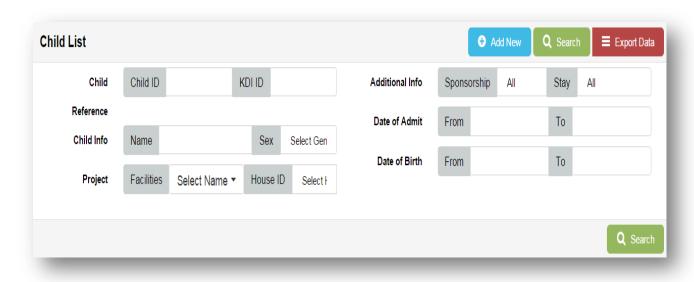
There are two sub-categories modules in Child:

- Child Profile
- Beneficiary Profile



Child Profile

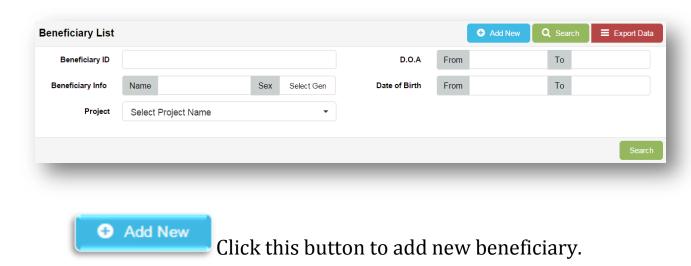
Fill all the required fields in the "Child List" page and then press "**Search**" button to view the details of specified child. This tab is used to view the Child wise list.



Click this button to add new Child.

Beneficiary Profile

Fill all the required fields in the "Beneficiary List" page and then press "**Search**" button to view the details of specified beneficiary.



4) Progress

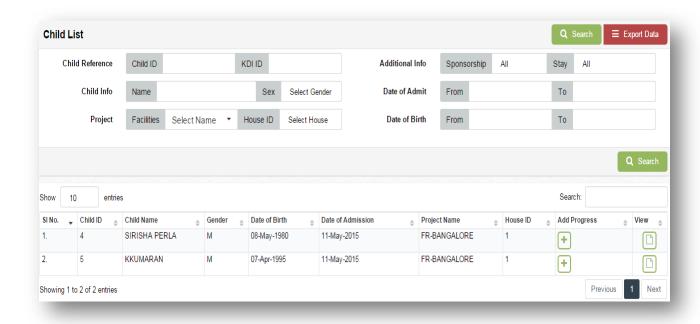
There are two sub-categories modules in Child:

- Child Profile
- Beneficiary Profile



Child

Fill all the required fields in the "Child List" page and then press "**Search**" button to view the details of specified child. This tab is used to view the Child wise list.



- Click this button to add Progress.
- Click this button to view Child Progress.

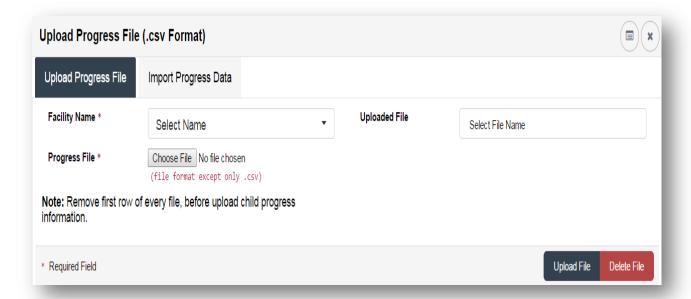
Export Progress Format

Fill all the required fields in the "Export Child Progress Information" page and then press "Export To Ms-Excel" button to export the child progress Information.

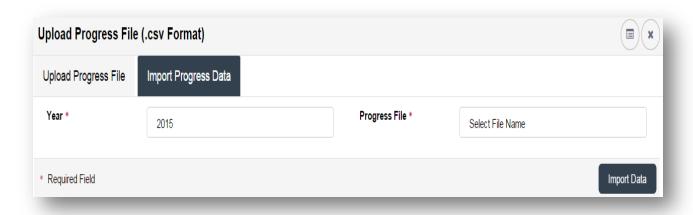


Import Progress Data

Fill all the required fields and choose the required file in the "Upload Progress File" tab in "Upload Progress File (.csv Format)" page. Then press "**Upload File**" button to finalize the uploading process.

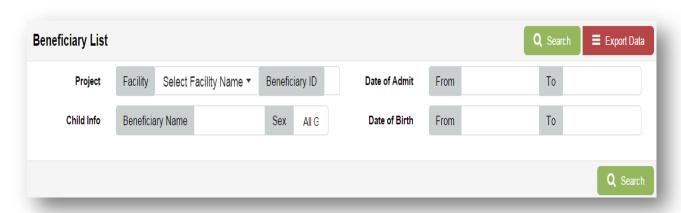


Fill all the required fields and choose the required file in the "Import Progress Data" tab in "Upload Progress File (.csv Format)" page. Then press "Import Data" button to finalize the importing process.



Beneficiary

Fill all the required fields in "Beneficiary List" page. Then press "Search" button to initialize the searching process.



This will show the beneficiary wise list.

5) Allotment

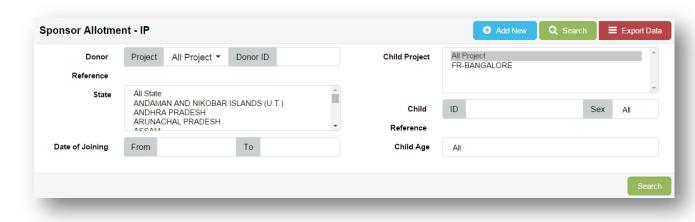
There are two sub-categories modules in Allotment:

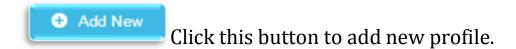
- Individual Partner
- Corporate Partner



Individual Partner

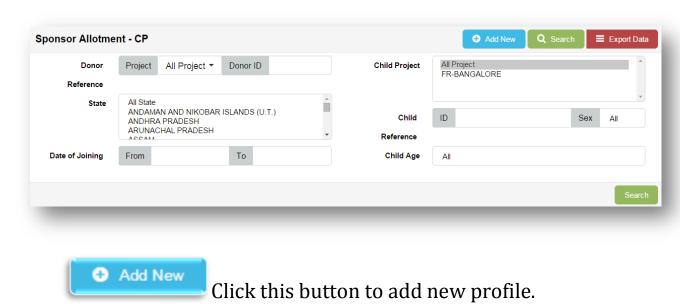
Fill all the required fields in the "Sponsor Allotment-IP" page and then press "**Search**" button to view the detailed list of specified Individual Sponsor Allotment.





Corporate Partner

Fill all the required fields in the "Sponsor Allotment-CP" page and then press "**Search**" button to view the detailed list of specified Corporate Sponsor Allotment.



6) Upload

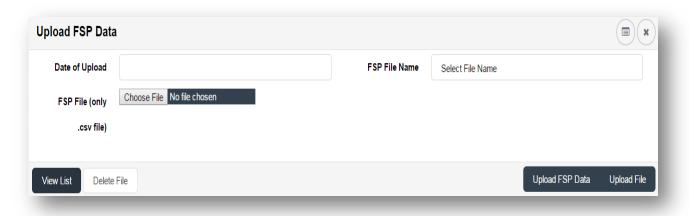
There are two sub-categories modules in Upload:

- FPS Data
- SPS Data



FSP DATA

Fill all the required fields and choose the required file to upload in the "Upload FSP Data" page. Then press "**Upload File**" button to finalize the uploading the file process and press "**Upload FSP Data**" to upload the FSP Data.



SPS DATA

Fill all the required fields and choose the required file to upload in the "Upload SPS Data" page. Then press "**Upload File**" button to finalize the uploading the file process and press "**Upload SPS Data**" to upload the SPS Data.



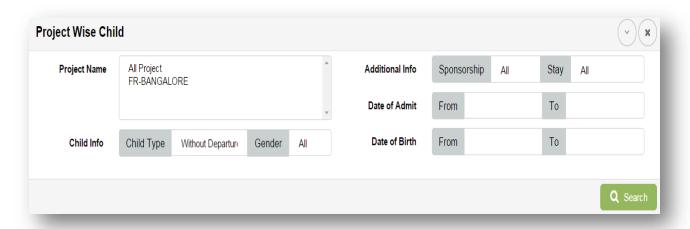
7) Reports

There are sixteen sub-categories modules in Reports as follows:



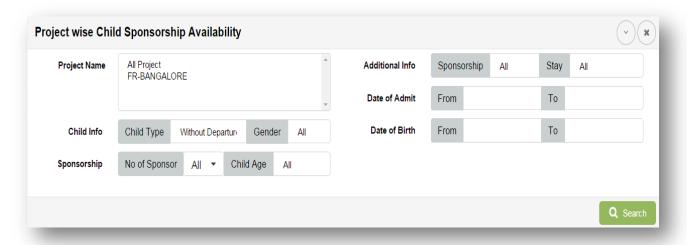
Project Wise Child

Fill all the required fields in the "Project Wise Child" page and then press "**Search**" button to view the details of specified child. This tab is used to view the project wise child list.



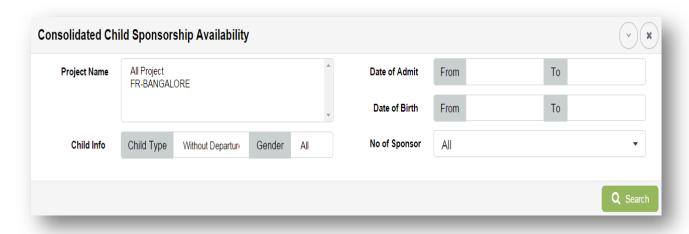
Child Availability

Fill all the required fields in the "Project Wise Child Sponsorship Availability" page and then press "**Search**" button to view the details of specified project wise child. This tab is used to view the project wise child sponsorship availability list.



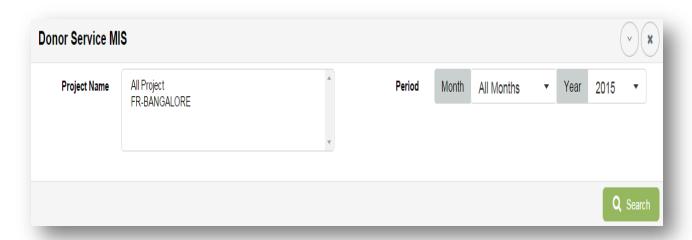
Consolidated Child Availability

Fill all the required fields in the "Consolidated Child Sponsorship Availability" page and then press "**Search**" button to view the details of specified child. This tab is used to view the consolidated child sponsorship availability list.



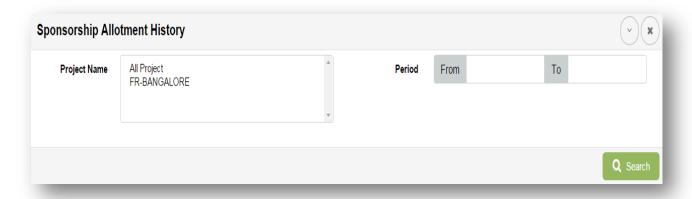
Donor Service MS

Fill all the required fields in the "Donor Service MIS" page and then press "**Search**" button to view the details of specified record. This tab is used to view the Donor Service Management Information System list.



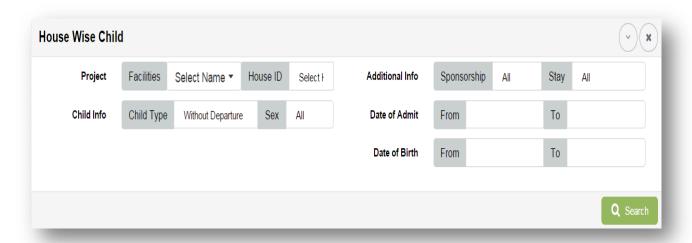
Child Allotment History

Fill all the required fields in the "Sponsorship Allotment History" page and then press "**Search**" button to view the details of specified sponsorship allotment history record. This tab is used to view the sponsorship allotment list.



House Wise Child

Fill all the required fields in the "House Wise Child" page and then press "**Search**" button to view the details of specified House wise child record. This tab is used to view the house wise child list.



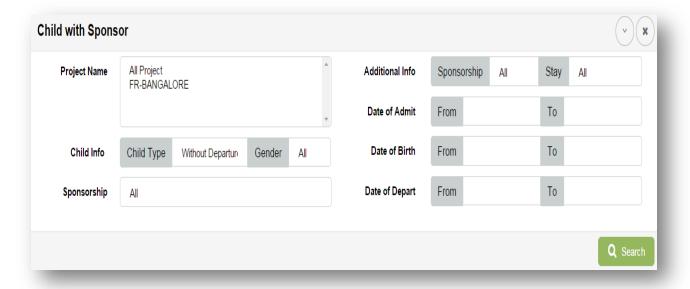
House Wise Progress

Fill all the required fields in the "House Wise Child Progress" page and then press "**Search**" button to view the details of specified house wise child. This tab is used to view House Wise Child Progress list.



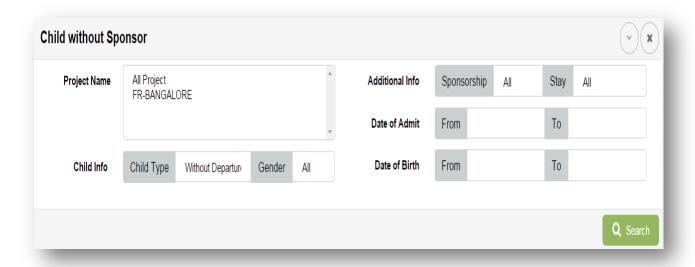
Child with Sponsor

Fill all the required fields in the "Child with Sponsor" page and then press "**Search**" button to view the details of specified child wise sponsor record. This tab is used to view the Child with Sponsor list.



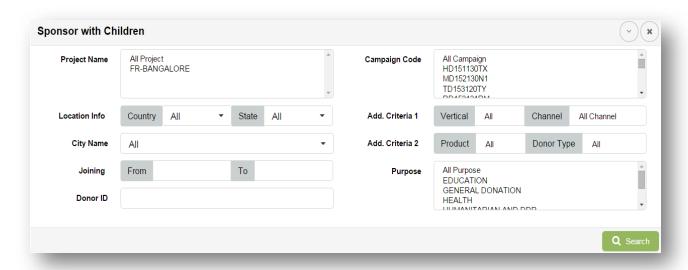
Child without Sponsor

Fill all the required fields in the "Child without Sponsor" page and then press "**Search**" button to view the details of specified child without sponsor record. This tab is used to view the Child without Sponsor list.



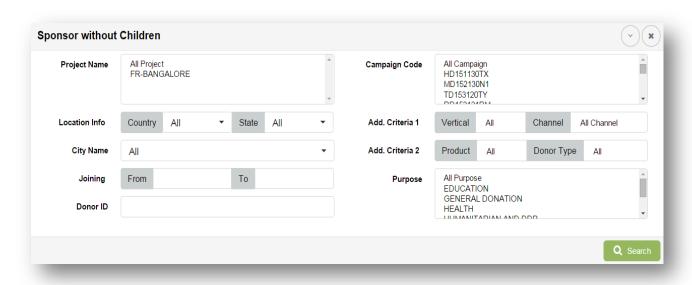
Sponsor with Children

Fill all the required fields in the "Sponsor with Child" page and then press "**Search**" button to view the details of specified Sponsor with Child record. This tab is used to view the Sponsor with Child list.



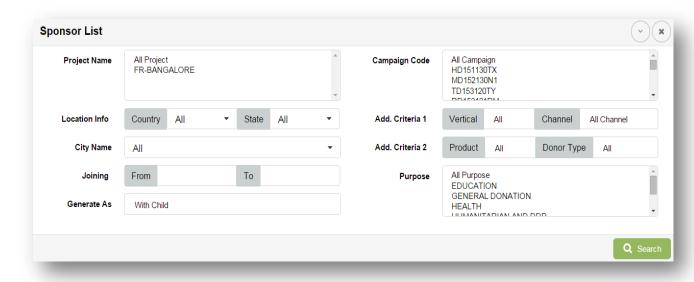
Sponsor without Children

Fill all the required fields in the "Sponsor without Child" page and then press "**Search**" button to view the details of specified Sponsor without Child record. This tab is used to view the Sponsor without Child list.



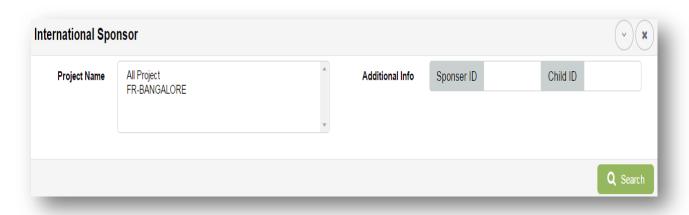
Sponsor List (in Ms-Excel)

Fill all the required fields in the "Sponsor List" page and then press "**Search**" button to view the details of specified Sponsor list. This tab is used to view the Sponsor list in Ms-Excel.



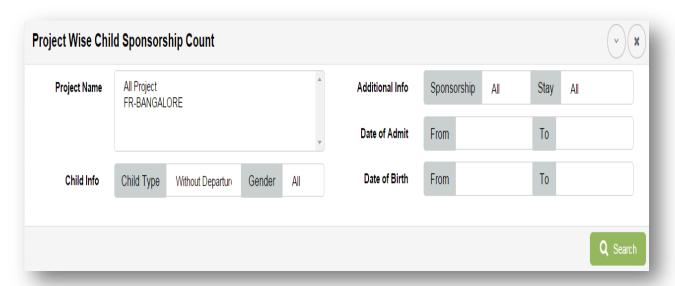
International Sponsor List

Fill all the required fields in the "International Sponsor" page and then press "**Search**" button to view the details of specified International Sponsor record. This tab is used to view the International Sponsor list.



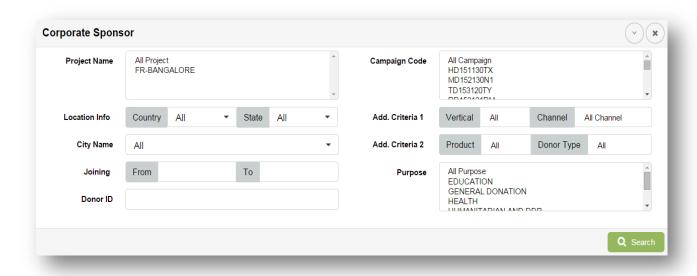
Sponsorship Count

Fill all the required fields in the "Project Wise Child Sponsorship Count" page and then press "**Search**" button to view the details of specified Project wise sponsorship count record. This tab is used to view the Project wise Child sponsorship count list.



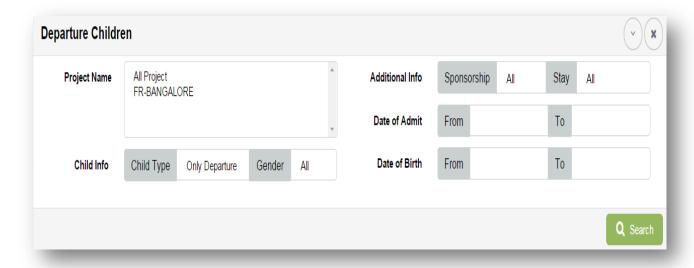
Corporate Sponsor List

Fill all the required fields in the "Corporate Sponsor" page and then press "**Search**" button to view the details of Corporate Sponsor record. This tab is used to view the Corporate Sponsor list.



Departure Child List

Fill all the required fields in the "Departure Children" page and then press "**Search**" button to view the details of Departure Child record. This tab is used to view the Departure Child list.

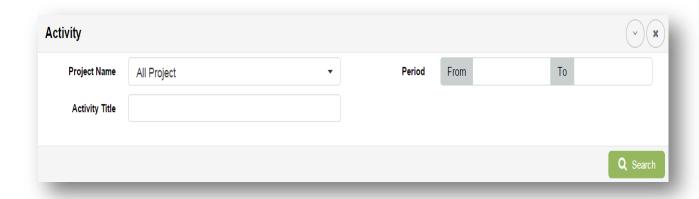


8) Facility Reports



Activity List

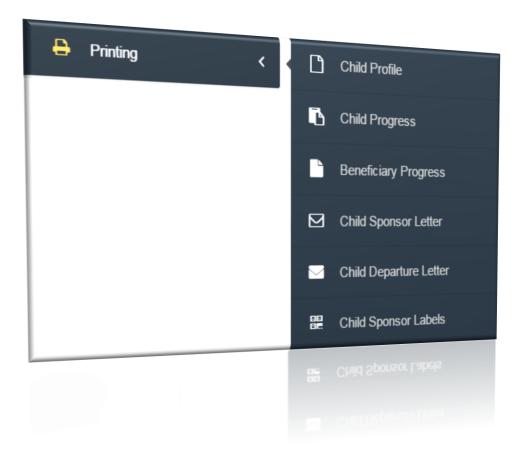
Fill all the required fields in the "Activity" page and then press "**Search**" button to view the details of Activity record. This tab is used to view the Activity list.



9) Printing

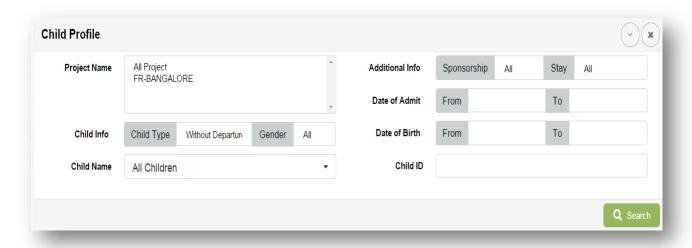
There are six sub-categories modules in Reports as follows:

- Child Profile
- Child Progress
- Beneficiary Progress
- Child Sponsor Letter
- Child Departure Letter
- Child Sponsor Labels



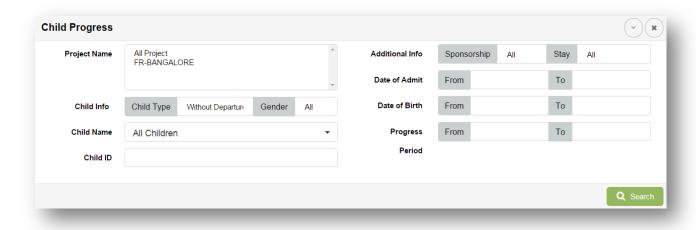
Child Profile

Fill all the required fields in the "Child Profile" page and then press "**Search**" button to view the details of Child Profile record.



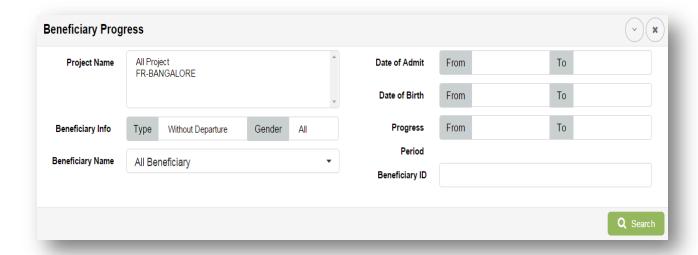
Child Progress

Fill all the required fields in the "Child Progress" page and then press "Search" button to view the details of Child Progress record.



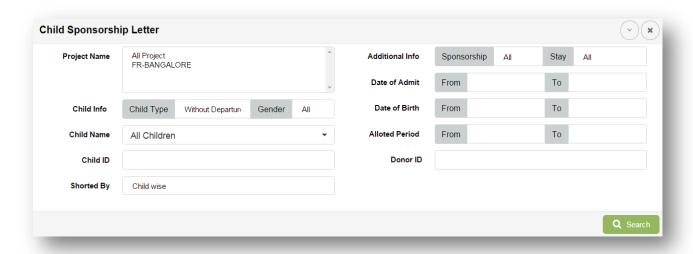
Beneficiary Progress

Fill all the required fields in the "Beneficiary Progress" page and then press "**Search**" button to view the details of Beneficiary Progress record.



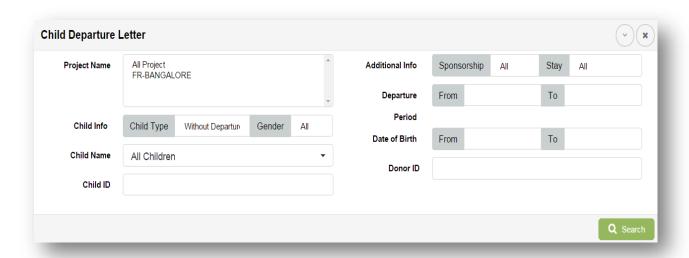
Child Sponsor Letter

Fill all the required fields in the "Child Sponsorship Letter" page and then press "**Search**" button to view the details of Child Sponsorship Letter.



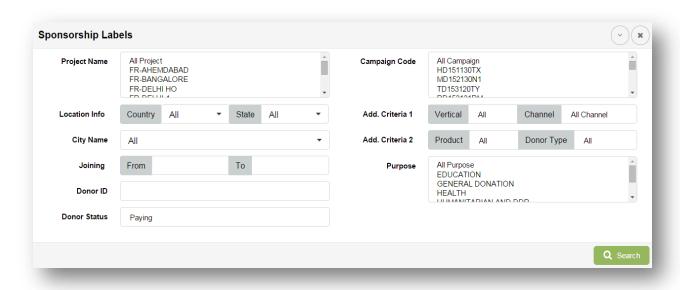
Child Departure Letter

Fill all the required fields in the "Child Departure Letter" page and then press "**Search**" button to view the details of Child Departure Letter.



Child Sponsor Labels

Fill all the required fields in the "Sponsorship Labels" page and then press "**Search**" button to view the details of Child Sponsor Labels.



LEADS(IP & CP)

Leads (Individual Partner & Corporate Partner)
There are four sub-categories modules in Leads:

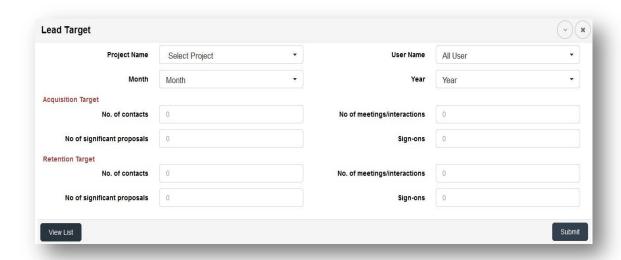
- Lead Target
- Prospect Donor
- Lead Follow up
- Productivity

As shown below.

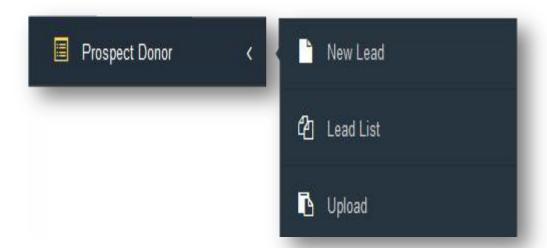


1) Lead Target

Fill all the required details in the "Lead Target" page and then press the "Submit" button to finalize the submission process of the required data.



2) Prospect Donor



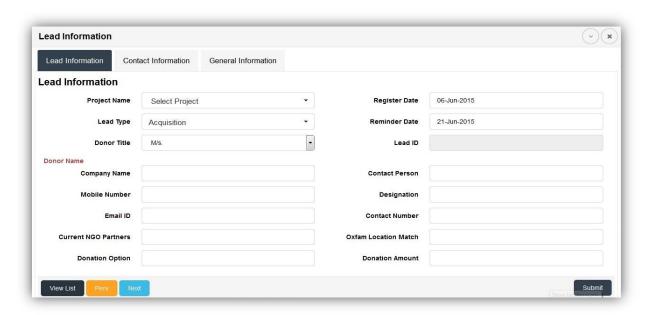
Prospect Donor includes three sub-categories modules:

- New Lead
- Lead List
- Upload

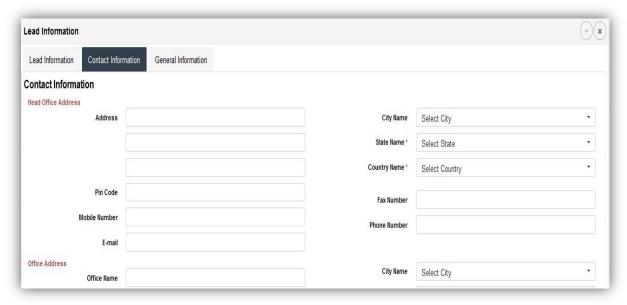
NEW Lead

Press "New Lead" option from the drop menu, this will redirects you to "Lead Information" Page.

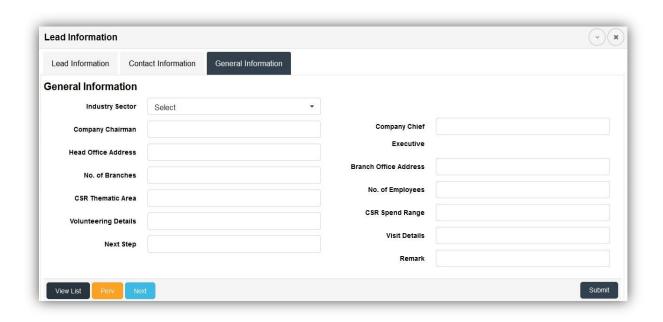
Fill all the fields in the Lead information page, after filling press "Next" button to pursue to Contact Information page.



Fill all the fields in the Contact information page, after filling press "Next" button to pursue to General Information page.

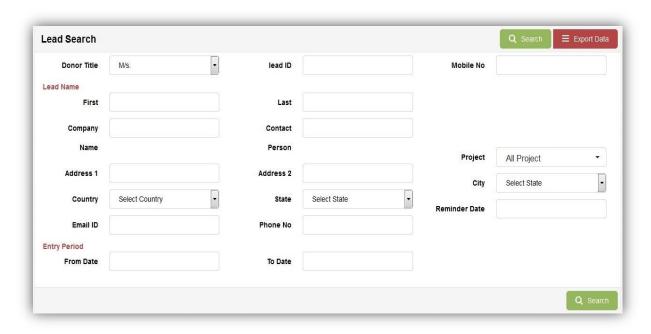


Fill all the fields in the General information page, after filling press "Submit" button to finalize the process and save it.



LEAD LIST

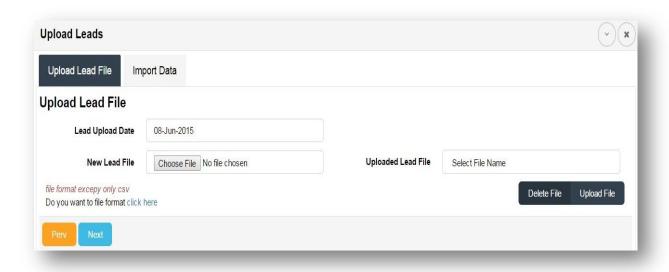
Press "Lead List" option from the drop menu, this will redirects you to "Lead Search" Page.



Fill all the fields in the "Lead Search" page for finding the required lead, after filling all fields press "Search" button. The specified Lead will show up, then the information of the Lead can be downloaded in the required format.

UPLOAD LEADS

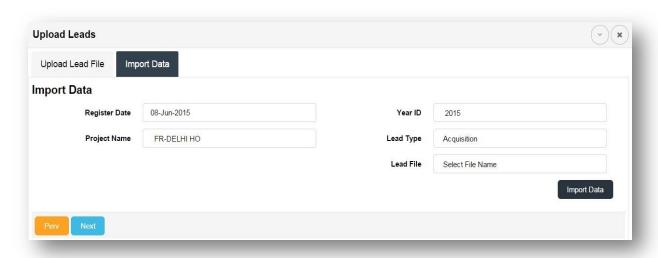
Press "Upload" option from the drop menu, this will redirects you to "Upload Leads" Page.



There will be two tabs "Upload Lead File" & "Import data".

In "Upload Lead File" option, enter the date, choose file that needs to upload and then select file name that needs to be deleted.

Then delete that existed file and upload new file.



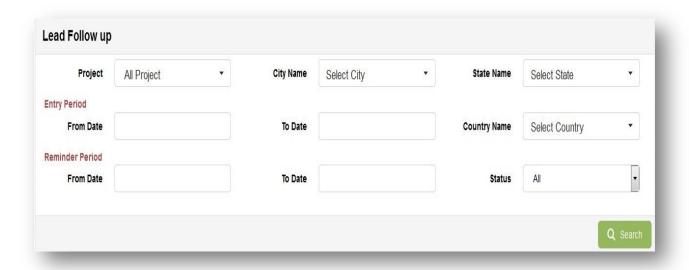
In "Import data" option, select register date, project name, Year Id, Lead type and File.

Then press "Import data" button.

3) Lead Follow up

Fill all the fields in the "Lead Follow up" page for finding the required lead, after filling all fields press "Search" button.

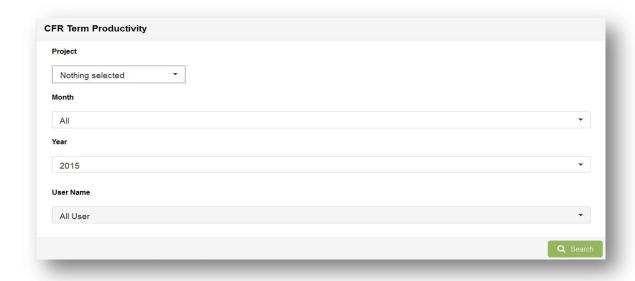
The specified Lead will show up, then the information of the Lead can be downloaded in the required format.



4) Productivity

Fill all the required fields in the "CFR Term Productivity" page, after filling all fields press "Search" button.

The specified record will show up, then the information of the Lead can be downloaded in the required format.

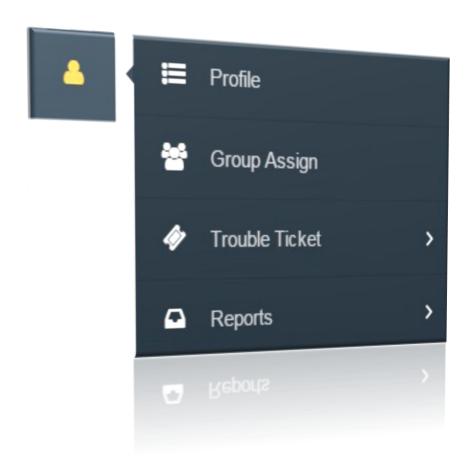


MANAGE DONOR

Different utilities of donor can be managed through "Manage donor" option.

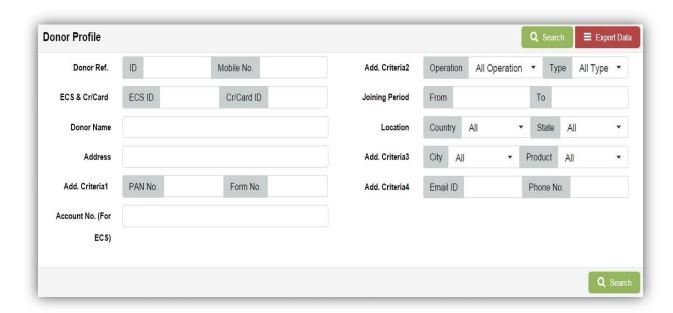
There are four modules in the Manage Donor option:

- Profile
- Group Assign
- Trouble Ticket
- Reports

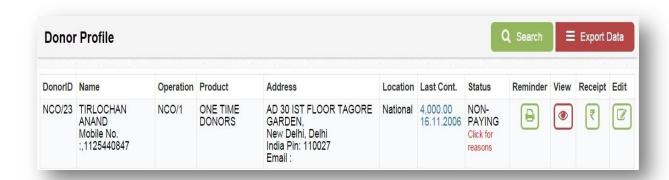


1) Donor Profile

When an Individual/Organization makes a donation, so the details of the donor saved for further processing as records.



- After pressing "Profile" button, the new page "Donor Profile" appears (shown above).
- In the following page fill all the required fields and then press the button "Search". It will search specified donor profile available.



After searching the specified record that data can be converted and saved into different file formats by pressing "Export Data" button.

"Print reminder letter", "Issue new receipt", "View contribution details", and "Edit donor's profile" these functions can also performed through donor profile record.

2) Group Assign

Press "Group Assign" option to view the group in which a donor assigned and to assign the donor to a particular group.



- Click this button to display the assigned group of donor.
- Click this button to assigned the group to new donor.

3) Trouble Ticket

Any trouble or complain that donor have during their process of donation or during the transaction process.

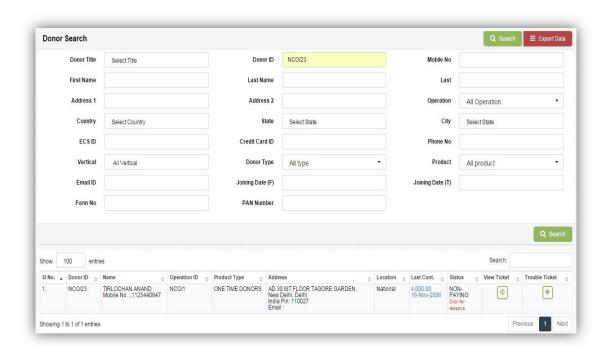
Than that complain conversion information will be stored as Trouble Ticket.



Trouble Ticket has two sub-categories:

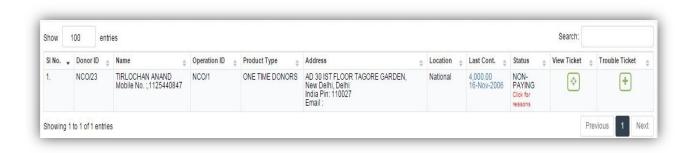
- Add Ticket
- Report

ADD TICKET



By clicking "Add Ticket" option, it redirects you to page (shown above).

Enter the details of the donor that has any issue, then click on the "Search" button to initiate donor search.



Press button to view details of the ticket

Press button to add the ticket

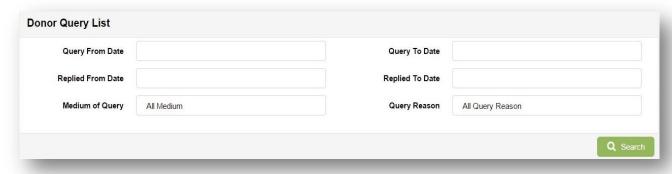
By pressing the button , this will redirects you to new page to add new ticket (shown below).



Fill up all the fields with the given information and press "Submit" button to finalize the ticket.

REPORT

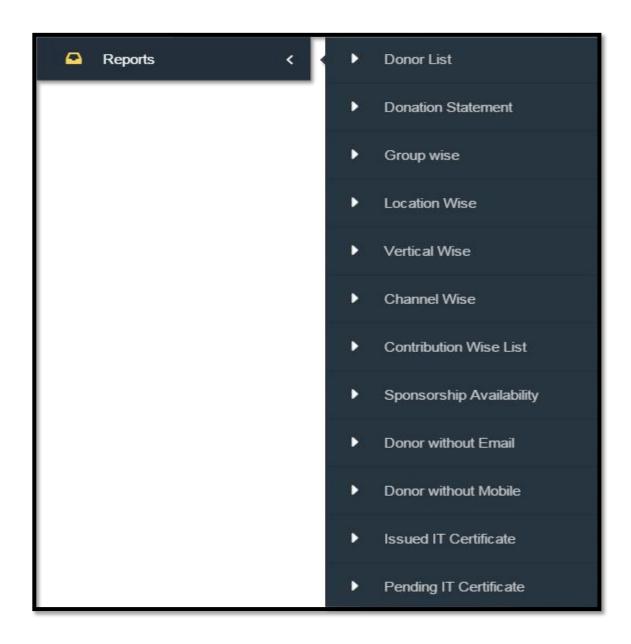
After pressing "**Report**" option, "**Donor Query List**" page will open to find the query list of the donor.



Enter all the required details in the blanks and press button "**Search**" to initialize search for specified donor.

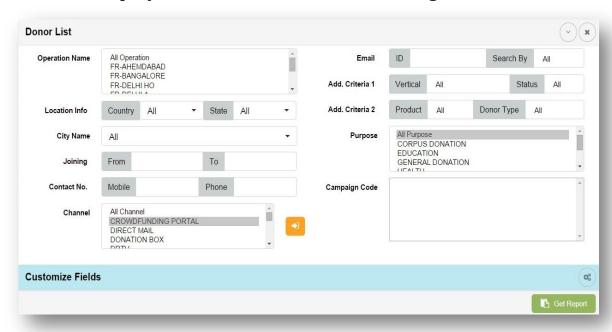
4) Reports

This option "**Reports**" displays different lists of modules. There are twelve sub-categories modules in this option :



Donor List

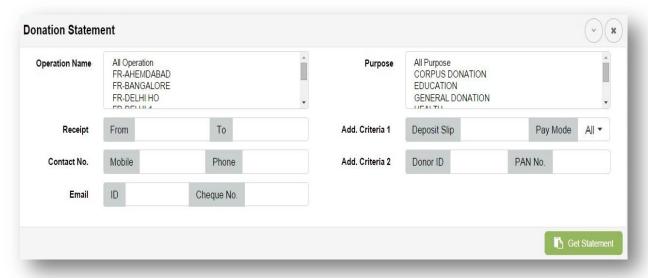
This displays the list of Donors that are registered.



Fill all required field and the press "**Get Report**" option to get the list.

Donation Statement

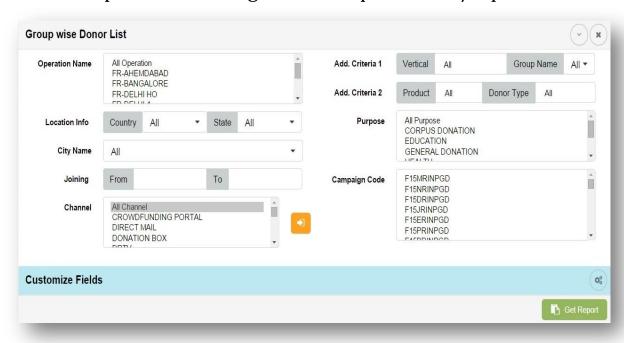
This option used to get the statement of donation.



Fill all required field and the press "**Get Satement**" option to get the Staement.

Group Wise

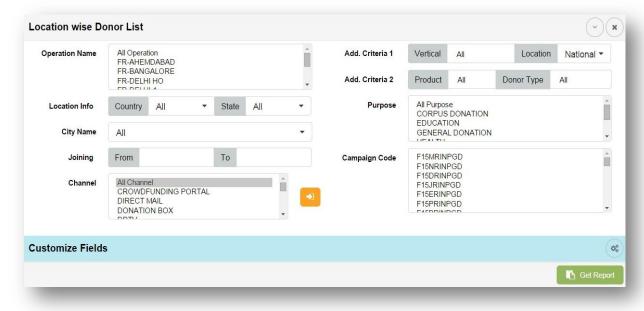
This option is used to get the Group-wise-list/report.



Fill all required field and the press "**Get Report**" option to get the group wise donor list.

Location Wise

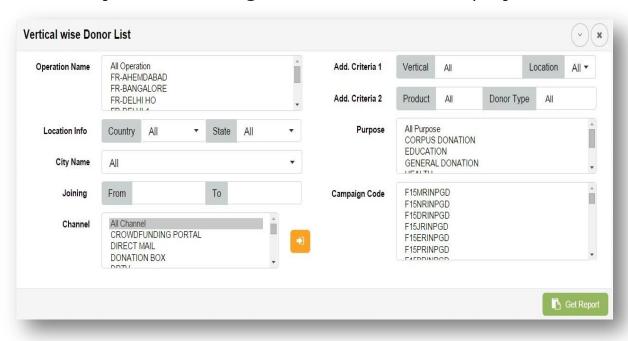
This option is used to get the Location-wise-list/report.



Fill all required field and the press "**Get Report**" option to get the location wise donor list.

Vertical Wise

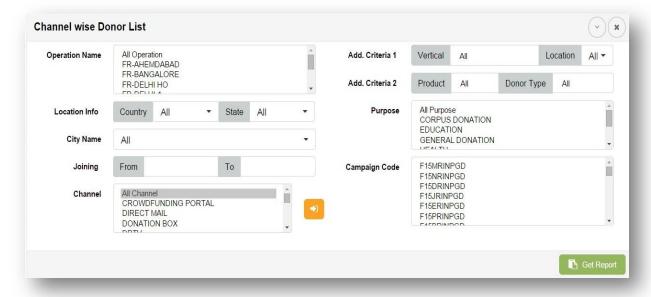
This option is used to get the Vertical-wise-list/report.



Fill all required field and the press "**Get Report**" option to get the vertical wise donor list.

Channel Wise

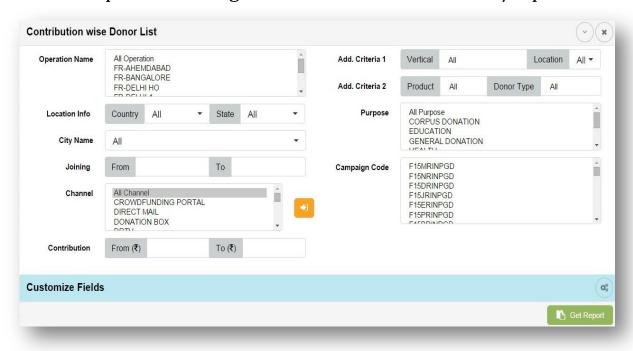
This option is used to get the Channel-wise-list/report.



Fill all required field and the press "**Get Report**" option to get the channel wise donor list.

Contribution Wise List

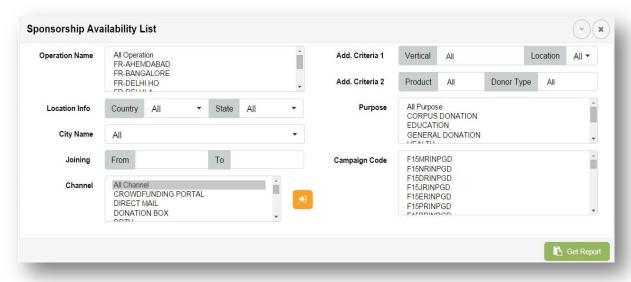
This option used to get the Contribution-wise-list/report.



Fill all required field and the press "**Get Report**" option to get the contribution wise donor list.

Sponsorship Availability

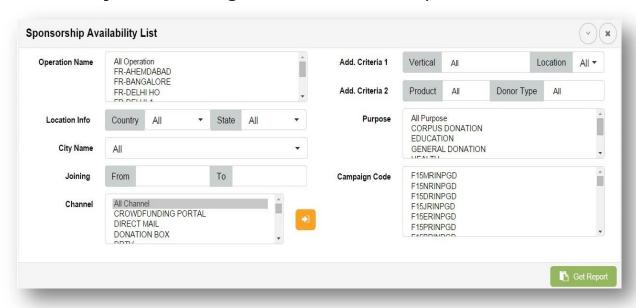
This option used to get the Sponsorship availability list.



Fill all required field and the press "**Get Report**" option to get the sponsorship availability list.

Donor with/without Email

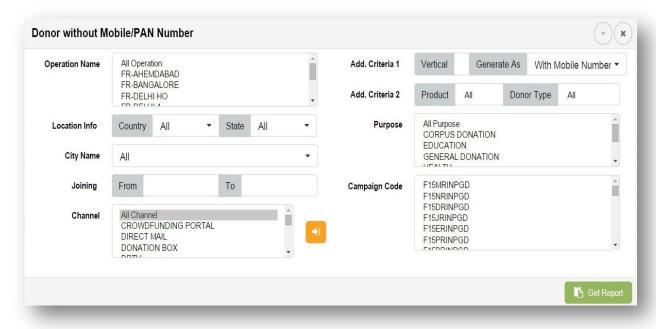
This option used to get list of donors with/without email.



Fill all required field and the press "**Get Report**" option to get the with/without email list.

Donor without Mobile

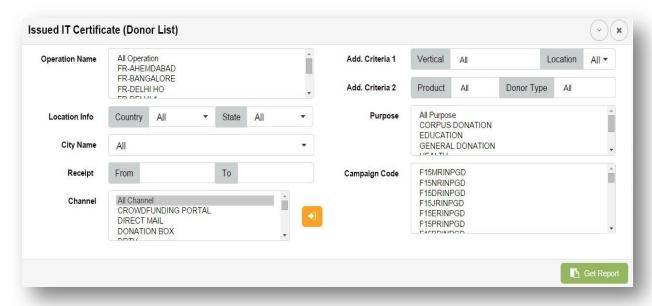
This option used to get list of donors without mobile.



Fill all required field and the press "**Get Report**" option to get the list of donors without mobile.

Issued IT Certificate

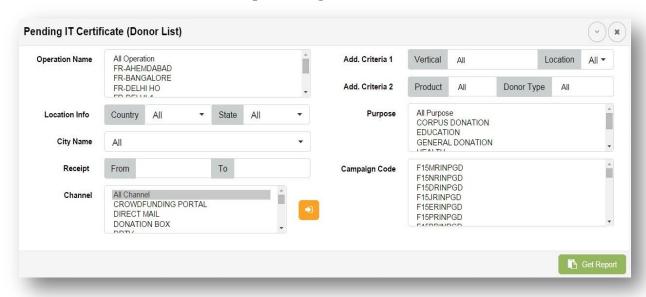
This option used to get list of donors to whom IT certificates have been issued.



Fill all required field and the press "**Get Report**" option to get list of donors to who have issued the certificate.

Pending IT Certificate

This option used to get list of donors of whom IT certificates have been pending.



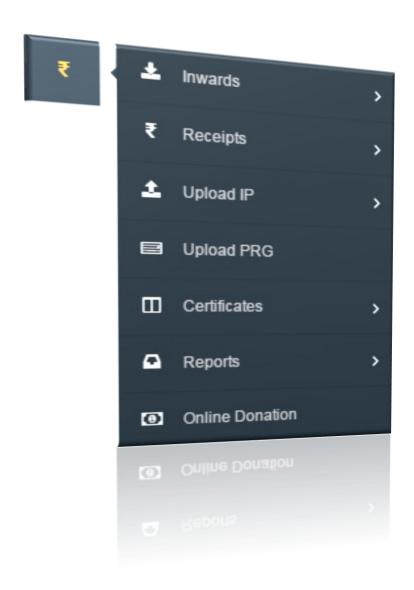
Fill all required field and the press "**Get Report**" option to get list of donors of whom certificates are pending.

MANAGE COLLECTIONS

Different modules of collections are displayed in this "Manage Collection" option.

There are seven different sub-categories modules:

- Inwards
- Receipt
- Upload IP
- Certificates
- Reports
- Online Donation



INWARDS

It is refer as a situation where the donor has submitted the donation in form of cash & cheque, and there occur any problem in generating the receipt. So, the receptionist will enter the details of the transaction of donor and then a temporary will be generated.

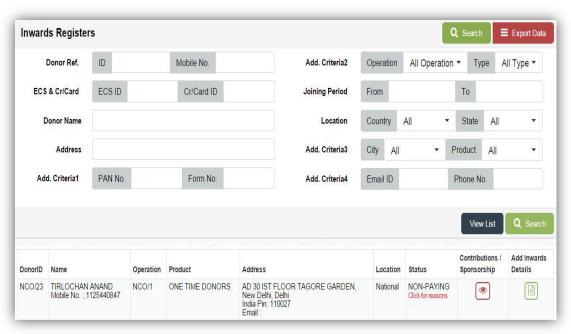


After everything become working again then the final receipt can be issued.

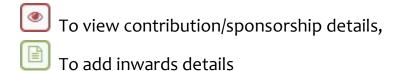
There are two sub-category modules in Inwards:

- Registers
- Receipts

Registers



Enter the details in all the fields and after filling press "**Search**" button. That will display the specified donor whose receipt needs to finalize.



Receipts

Name					Pay Mode	All			
Operation Name	Select Operation Name			•	Year	All			
Receiving Date					Туре	With & Without Both			
								Q Se	
								Issue Re	

Enter the details in all the fields and after filling press "Search" button. That will display the specified donor whose cheque donation needs to finalize.

Press the "Issue Receipt" button to finalize the process.

RECEIPTS

The processing of the donors receipts and various functions performs in the "**Receipts**" tab.



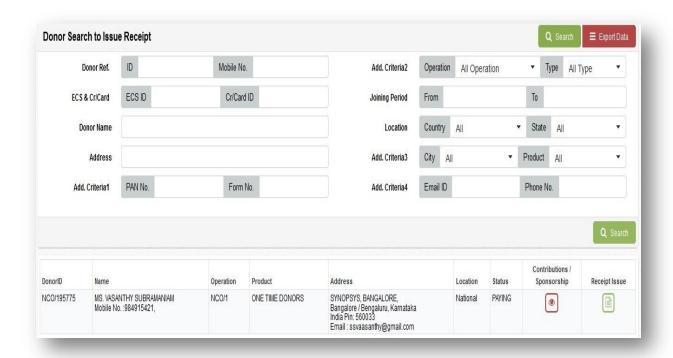
There are three sub-category modules in "Receipts":

- Issue Receipts
- Receipt Control
- Reconcile

1) Issue Receipt

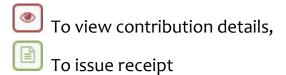
After the donor has made the donation to the organization and then to finalize that transaction there is need to generate the donation receipt.

To issue the receipt, click on "Issue Receipt" option. Clicking this button will redirect you to page "Donor Search to Issue Receipt".



Search the donor of whom you want to issue the receipt by entering the name or id.

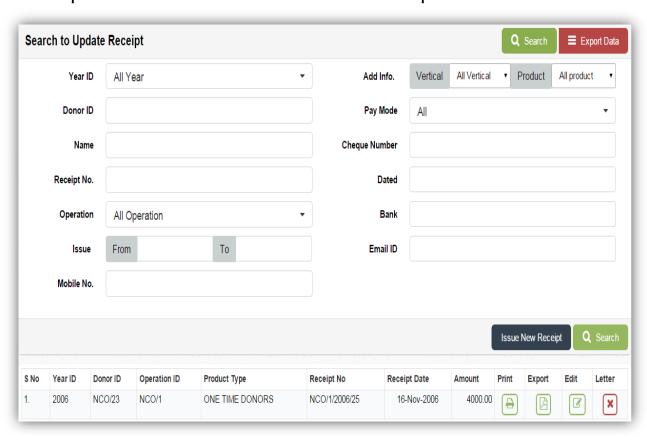
After the search is over, the specified donor showed up. There are two operations that can be done;



2) Receipt Control

This tab has all control over Issue of receipt.

Enter all required details in the blank columns and then press "Search" button to find the receipt of donor.

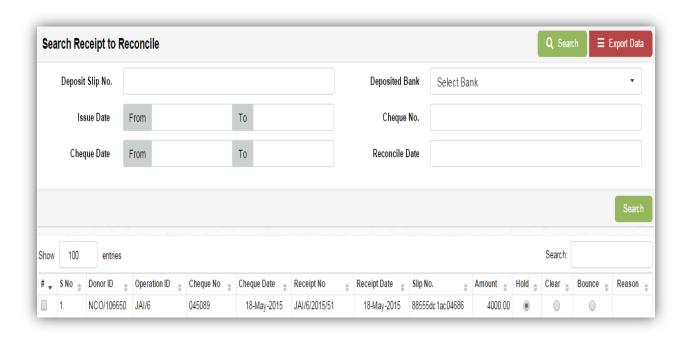


Then there will be four operations that can be done with the receipt:

- click it to print donation receipt
- click it to generate Pdf
- elick it to edit the donation receipt
- click it to print cancel letter

3) Reconcile

In "**Reconcile**", there are uncompleted transaction that needs to be finalized.



Enter the details of the transaction made through cheque in the following boxes (shown above).

Then press "**Search**" buuton to find the specified record. After the record shown up, then there will be three options appears:

Hold: check this option if the transaction is not completed and put that transaction on hold.

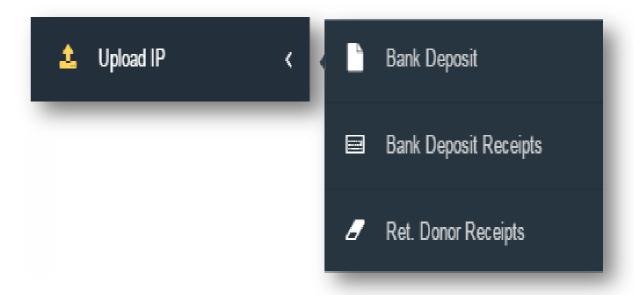
Clear: check this option if the issued cheque is cleared than transaction completed.

Bounce :check this option if the issued cheque is bounced and the transaction is not completed.

Reason: just write some explaination about transaction.

UPLOAD IP

This option "**Upload IP**" allow the user to upload the different deposit entities of the Individual Partner.



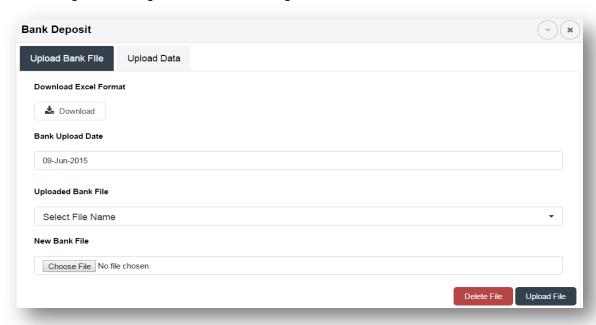
There are three sub-category modules in "Receipts":

- Bank Deposit
- Bank Deposit Receipts
- Ret. Donor Receipts

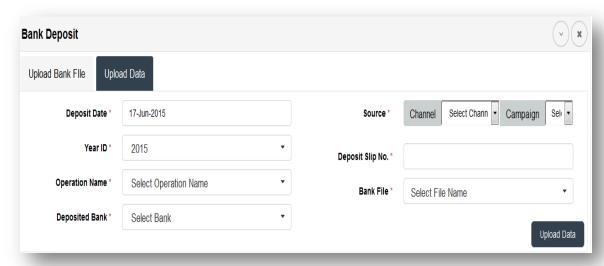
1) Bank Deposit

In "Bank Deposit", there are bank files of completed transaction that needs to be processed.

First option "**Upload Bank File**", fill all the details in the fields and choose New file that is required to be uploaded. Then press "Delete File" option to delete the specified file or press "Upload File" to upload it.

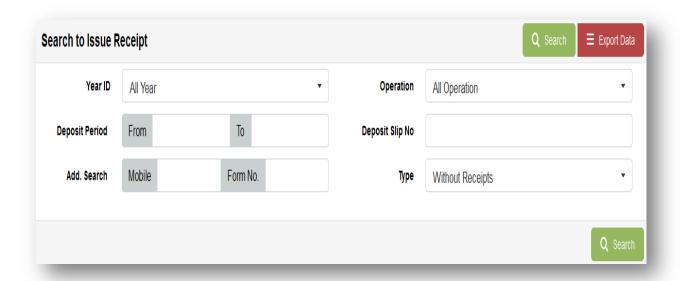


In "**Upload Data**" option fill all the fields and then press up "Upload Data" option.



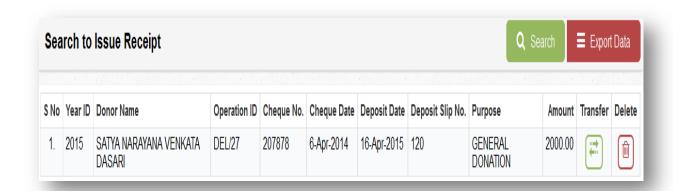
2) Bank Deposit Receipts

In "Bank Deposit Receipts", fill all the fields and then press up "Search" button to intialized the search for the specified user details.



After the search process is complete then two operation can be performed with the specified donor record :

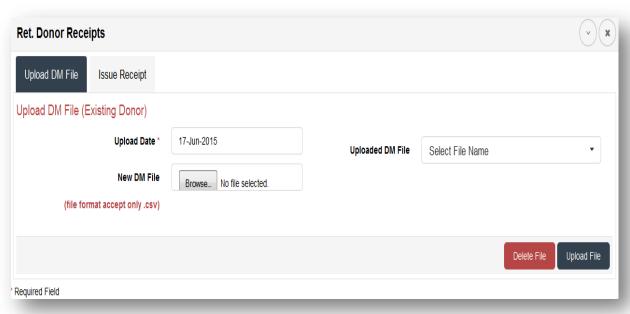
Transfer: It transfer the excel data to issue receipt database. Delete: It deletes the specified donor record from the list.



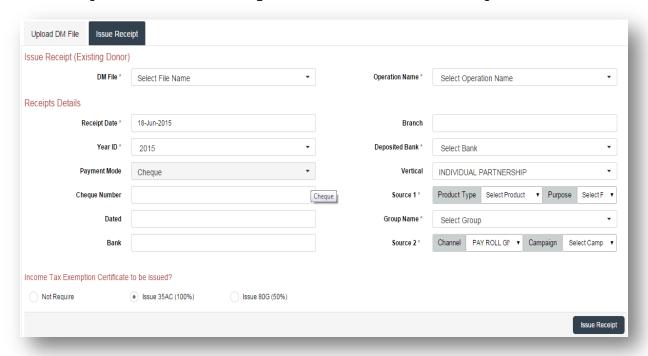
3) Ret. Donor Receipts

Retention Donor Receipts option is used to issue receipts for donations coming from existed donors.

In "**Upload DM File**" option, upload new file of the existed donor or delete the specified file record of the donor.



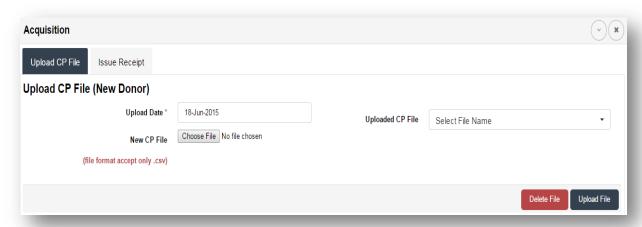
In "Issue Receipt" option fill all the fields in required tabs and press "Issue receipt" button to finalize the process.



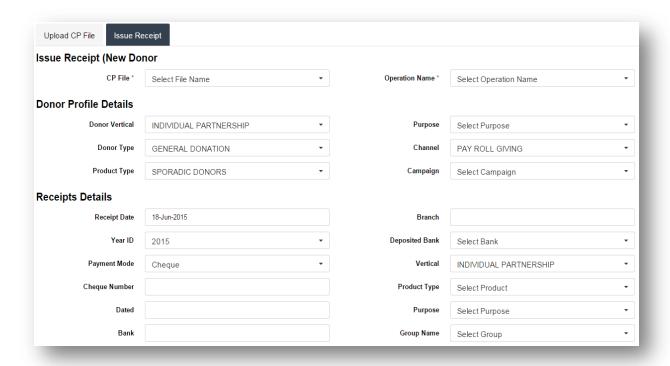
UPLOAD PRG

This option is used to upload the PRG file and process the receipt of pay role giving partner.

In "**Upload CP File**", fill all the fields and then press up "Upload" button to upload the file for the specified user.



In "Issue Receipt" option fill all the fields in required tabs and press "Issue receipt" button to finalize the process.



RECEIPTS

The processing of the donors certificates and various functions performs in the "Certificates" tab.



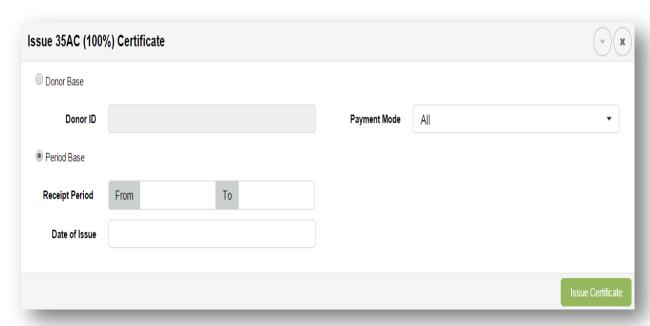
There are three sub-category modules in "Receipts":

- Issue 35AC(100%)
- Print 35AC(100%)
- Issue 80G(50%)

ISSUE 35AC

To issue the certificate of 35AC category to the respective donor, that will allow the donor to get benefit in taxation.

100% amount of what a person is donated to the organization will be discounted from his annual taxation amount.

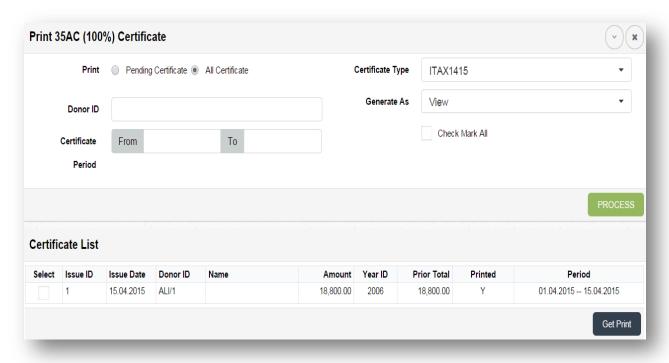


Complete all the details of the donor in required fields and then press "Issue Certificate" button to finalize the process.

PRINT 35AC

To print the certificate of 35AC category to the respective donor, that will allow the donor to get benefit in taxation.

100% amount of what a person is donated to the organization will be discounted from his annual taxation amount.



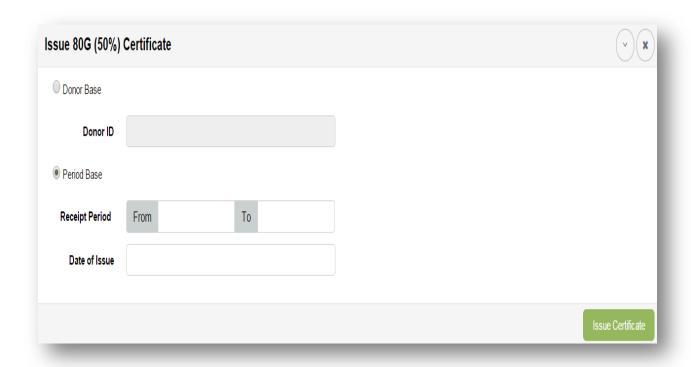
Complete all the details of the donor and certificate in required fields and then press "**Process**" button that will search the specified donor certificate.

After the specified showed up, then press "**Get Print**" button to the print the certificate and finalize the process.

ISSUE 80G

To issue the certificate of 80G category to the respective donor, that will allow the donor to get benefit in taxation.

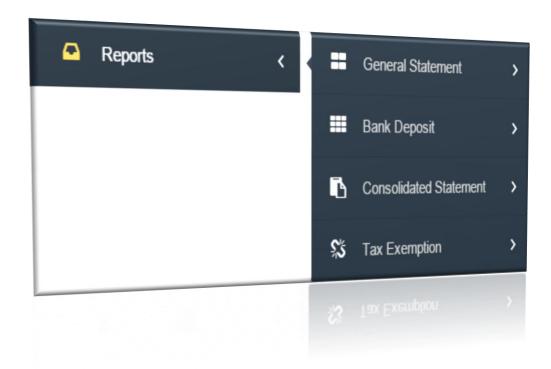
50% amount of what a person is donated to the organization will be discounted from his annual taxation amount.



Complete all the details of the donor in required fields and then press "Issue Certificate" button to finalize the process.

REPORTS

The processing of all the statements, documentation and other various functions performs in the "**Reports**" tab.



There are four sub-category modules in "Reports":

- General Statement
- Bank Deposit
- Consolidated Statement
- Tax Exemption

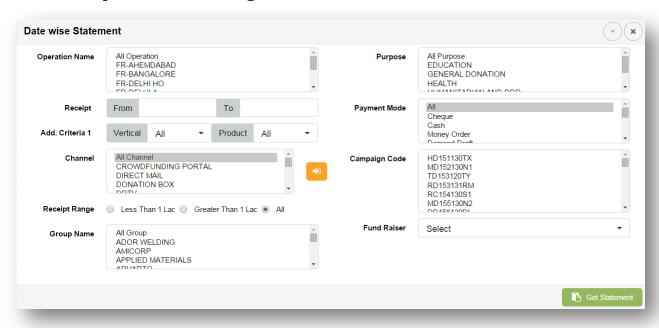
GENERAL STATEMENT

There are nine modules in the respective General Statement option:



Date Wise Statement

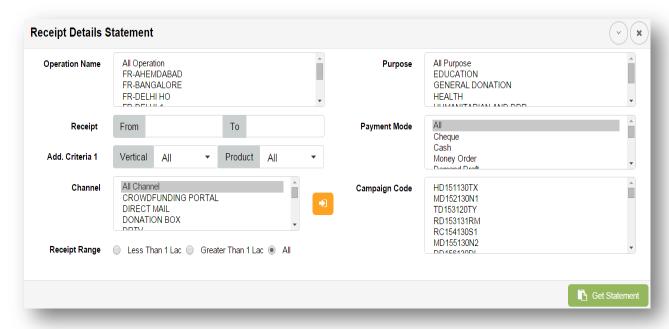
This option is used to get the Date-wise-statement.



Fill all the required field and then press "**Get Statement**" option to get the list.

Details Statement

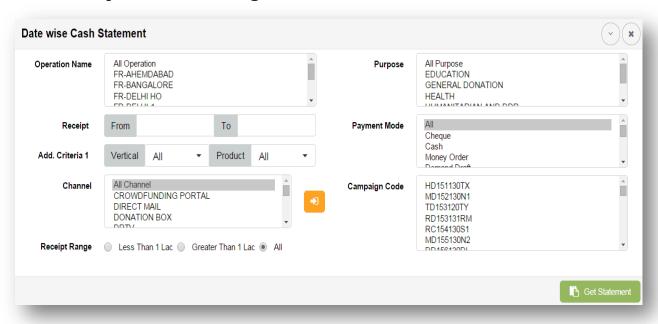
This option is used to get the detailed statement of receipt.



Fill all the required field and then press "**Get Statement**" option to get the Statement.

Cash Statement

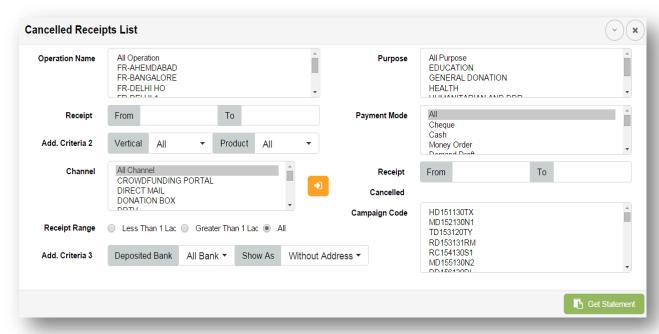
This option is used to get the date-wise Cash statement.



Fill all the required field and then press "**Get Statement**" option to get the date wise Cash statement.

Cancelled Receipts

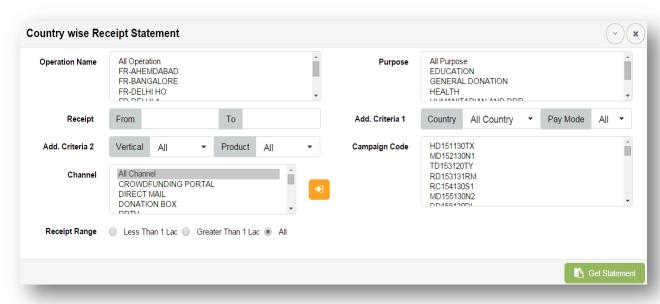
This option is used to get the list of cancelled receipts.



Fill all the required field and then press "Get Statement" option to get the date wise Cash statement.

Country Wise Receipts

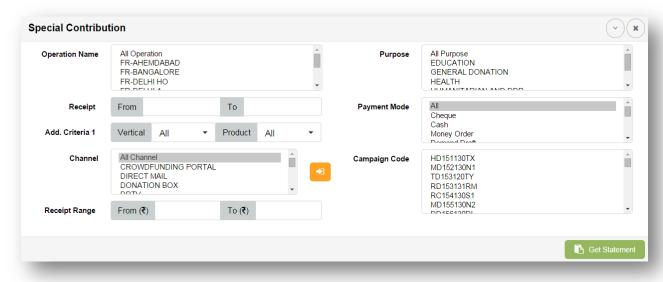
This option is used to get the Country-wise receipt statement.



Fill all the required fields and then press "**Get Statement**" option to get the Country-wise receipt statement.

Special Contribution

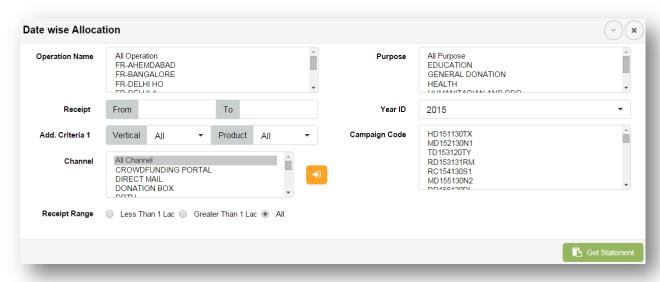
This option is used to get the list of Special contributions.



Fill all the required fields and then press "**Get Statement**" option to get the list of Special contributions.

Date Wise Allocation

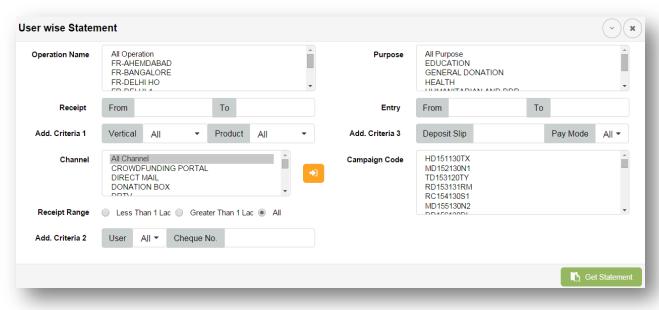
This option is used to get the list of date wise allocations.



Fill all the required fields and then press "**Get Statement**" option to get the Statement.

User Wise Statement

This option is used to get the User wise statement list.



Fill all the required fields and then press "**Get Statement**" option to get the Statement.

Inwards Statement

This option is used to get the Inward statement.

Inwards Statement										
Operation Name	All Operation		Cheque Period	From	То					
Receiving	From	То		Add. Criteria 2	Year	All Year ▼	Cheque N	No.		
Period				Add. Criteria 3	Туре	Pending Re	eceipts *	Pay Mode	All ▼	
Add. Criteria 1	Bank Name	Amount (₹)						,		
								Ge	et Statement	

Fill all the required fields in "Inwards Statement" page and then press "Get Statement" option to get the required Statement.

BANK DEPOSIT

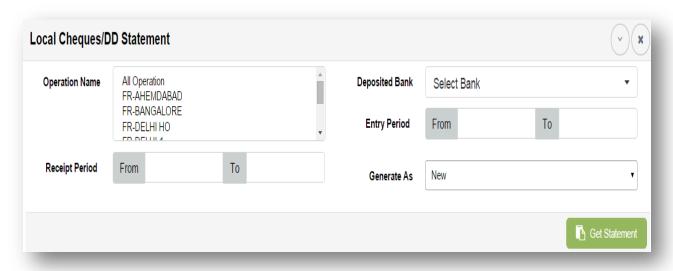
This option "Bank Deposit" allow user to manage the various functions in accordance to bank transaction.

There are twelve sub-category modules in "Bank Deposit"



Local Cheques/DD

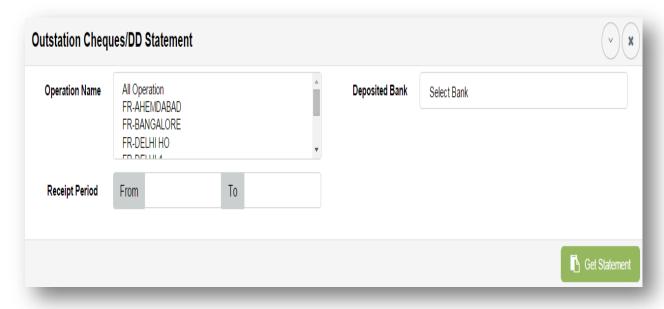
This option is used to get the Local Cheques/DD statement.



Fill all the required fields in the page and then press "**Get Statement**" option to get the required Statement.

Outstation Cheques/DD

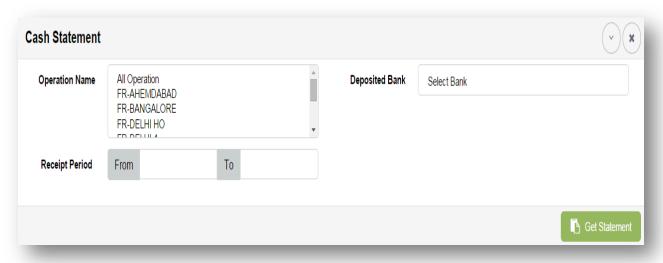
This option is used to get the Outstation Cheques/DD statement.



Fill all the required fields in the page and then press "**Get Statement**" option to get the required Statement.

Cash

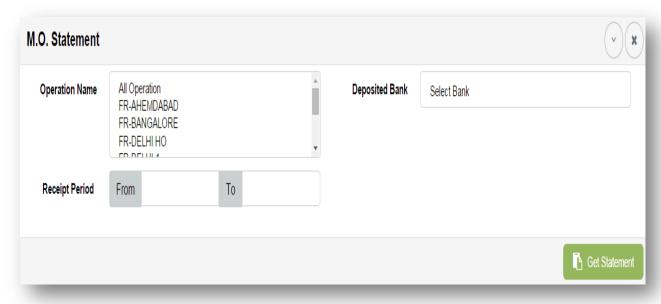
Fill all the required fields in the Cash Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Cash statement.

Money Order

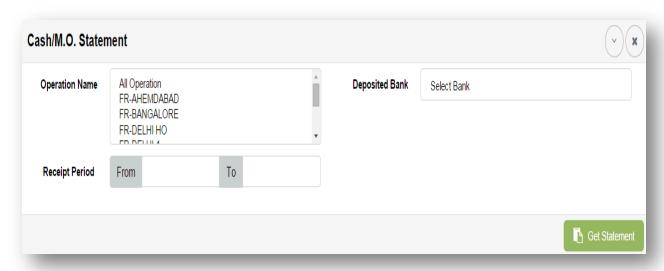
Fill all the required fields in the M.O. statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Money Order statement.

Cash/Money Order

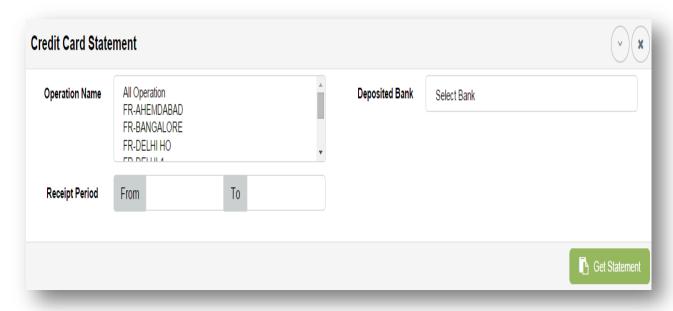
Fill all the required fields in the Cash/M.O. Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Cash/Money Order statement.

Credit Card

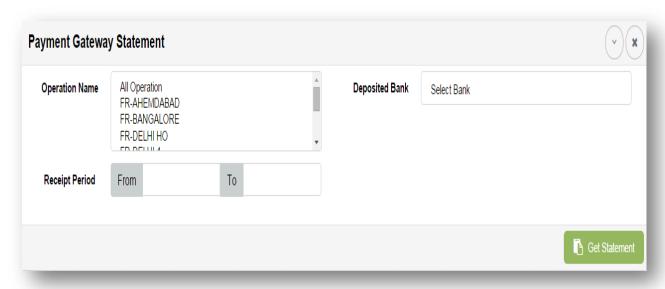
Fill all the required fields in the Credit Card Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Credit Card statement.

Payment Gateway

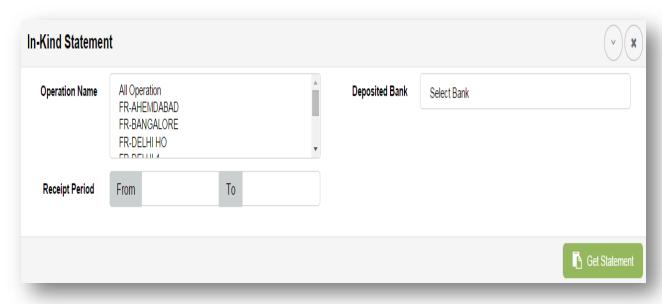
Fill all the required fields in the Payment Gateway Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Payment Gateway Statement.

In-Kind

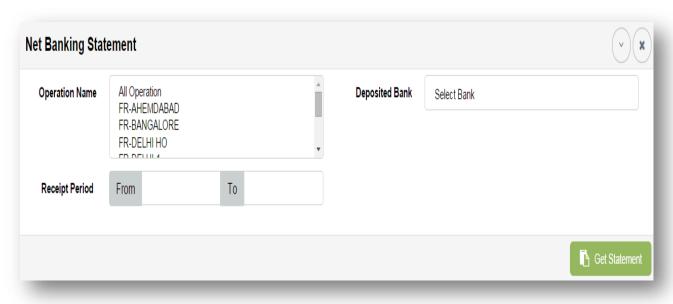
Fill all the required fields in the In-Kind Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the In-Kind statement.

Net Banking

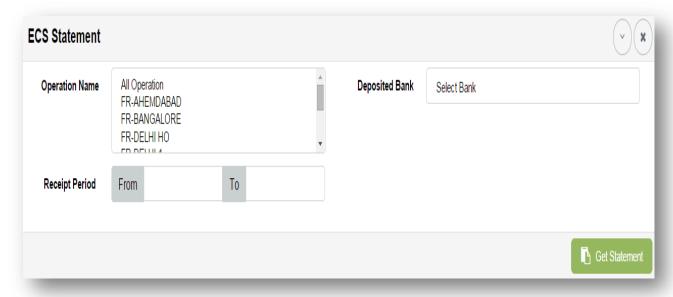
Fill all the required fields in the Net Banking Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Net Banking statement.

ECS

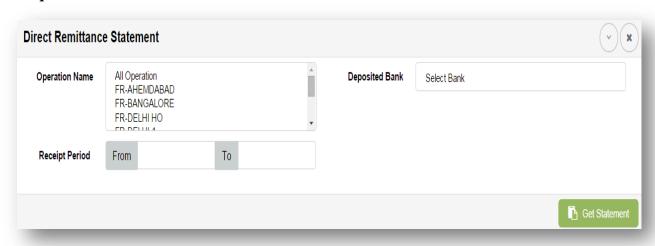
Fill all the required fields in the ECS Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the ECS statement.

Direct Remittance

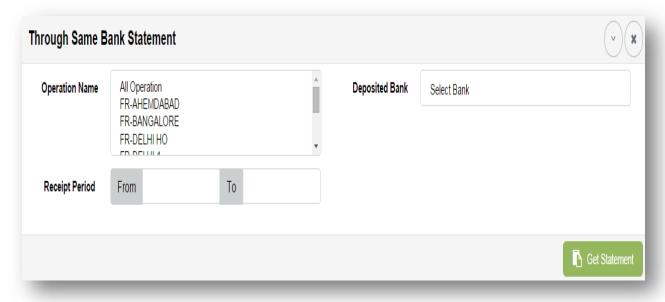
Fill all the required fields in the Direct Remittance Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Direct Remittance statement.

Through Same Bank

Fill all the required fields in the Through Same Bank Statement page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Through Same Bank statement.

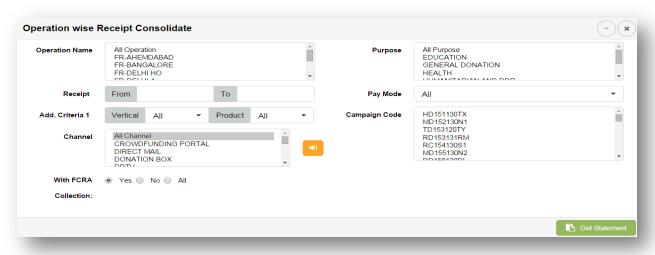
CONSOLIDATED STATEMENT

The processing of all the statements, documentation and other various functions performs in the "Consolidated Statement" tab. There are eight sub-category modules in "Consolidate Statement"



Operation Wise

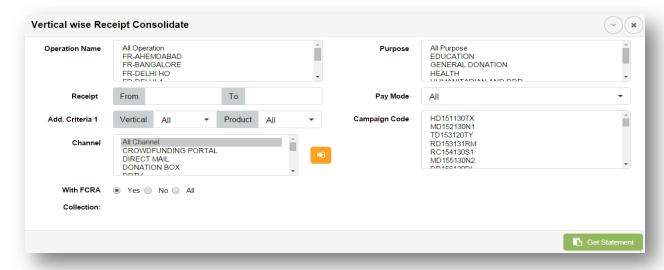
Fill all the required fields in the Operation wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Operation-wise receipt Consolidate statement.

Vertical Wise

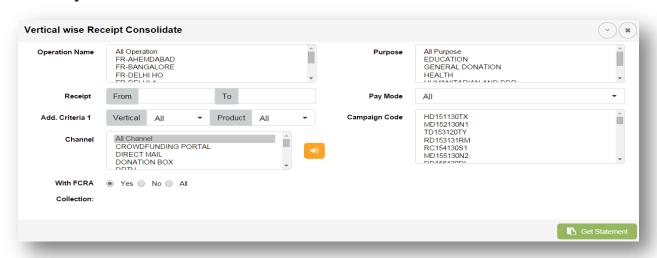
Fill all the required fields in the Vertical wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Vertical wise Receipt Consolidate statement.

Product Wise

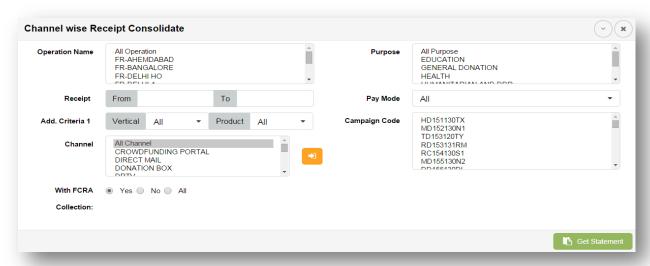
Fill all the required fields in the Vertical wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Vertical wise Receipt Consolidate statement.

Channel Wise

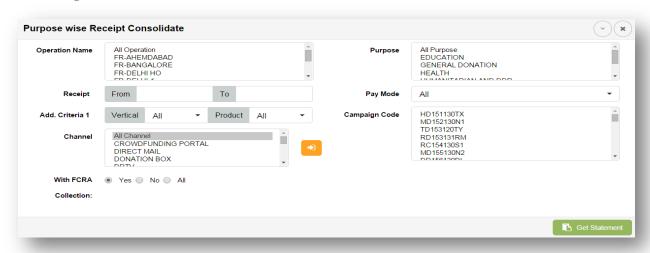
Fill all the required fields in the Channel wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Vertical wise Receipt Consolidate statement.

Purpose Wise

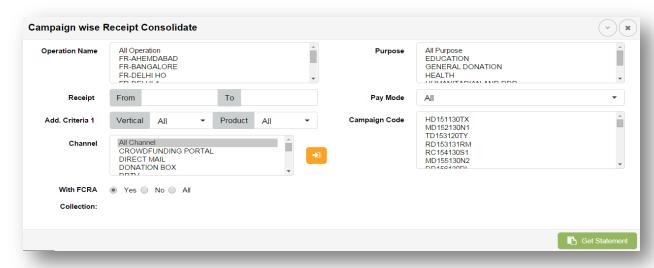
Fill all the required fields in the Purpose wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Purpose wise Receipt Consolidate statement.

Campaign Wise

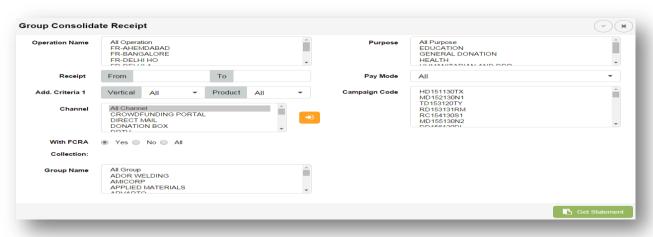
Fill all the required fields in the Purpose wise Receipt Consolidate page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Purpose wise Receipt Consolidate statement.

Group Consolidated

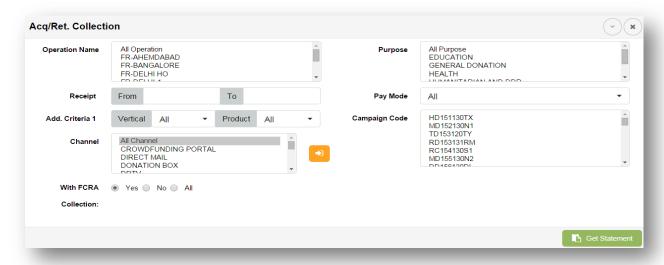
Fill all the required fields in the Group Consolidate Receipt page and then press "**Get Statement**" option to get the required Statement.



This option is used to get the Consolidated Group Receipt statement.

Acq/Ret. Collection

Fill all the required fields in the Acq/Ret. Collection page and then press "**Get Statement**" option to get the required Statement.

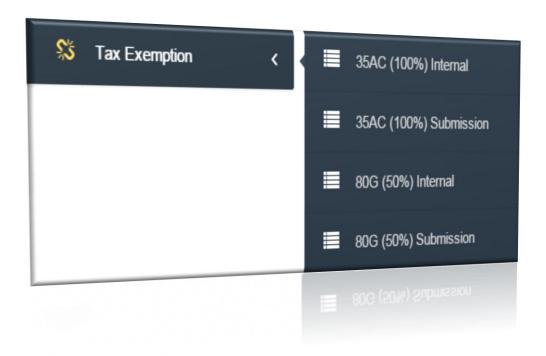


This option is used to get the Acq/Ret. Collection statement.

TAX EXEMPTION

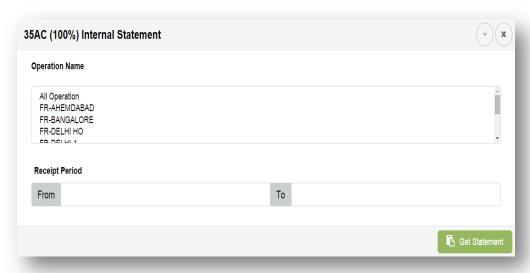
The processing of all the statements, documentation and other various functions performs in the "**Tax Exemption**" tab.

There are eight sub-category modules in "Tax Exemption".



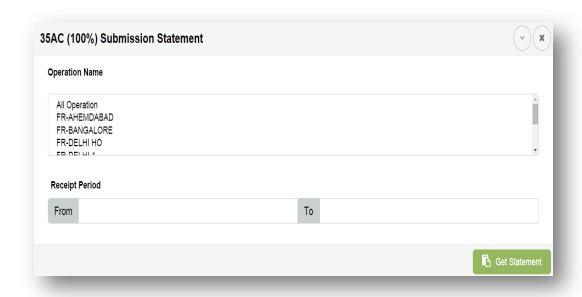
35AC (100%) Internal

Get the Internal statement of 35AC certificate.



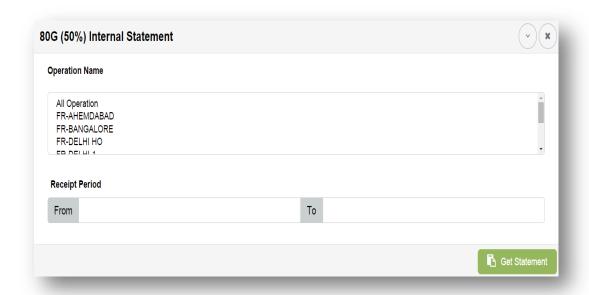
35AC (100%) Submission

Get the Internal statement of 35AC certificate.



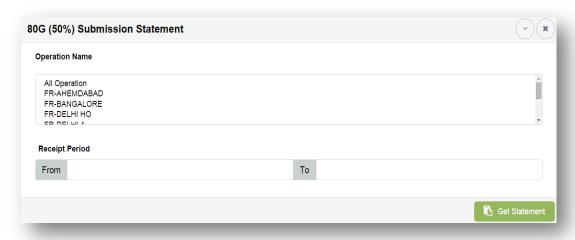
80G (50%) Internal

Get the Internal statement of 80G certificate.



80G (50%) Submission

Get the Submission statement of 80G certificate.



ONLINE DONATIONS

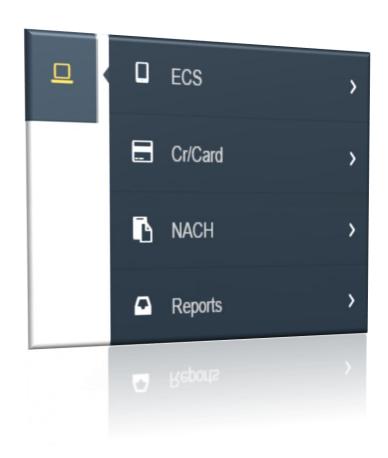
The processing of all the statements, documentation and other various donation functions performs in the "Online Donations" tab.

MANAGE REGULAR DONOR

Different modules are displayed in this "Manage Regular Donor" option.

There are four different sub-categories modules:

- ECS
- Cr/Card
- NACH
- Reports



ECS

ECS is an electronic mode of payment / receipt for transactions that are repetitive and periodic in nature. ECS is used by institutions for making bulk payment of amounts towards distribution of dividend, interest, salary, pension, etc., or for bulk collection of amounts towards telephone / electricity / water dues, cess / tax collections, loan installment repayments, periodic Investment in mutual funds, insurance premium etc. Essentially, ECS facilitates bulk transfer of money from one bank account to many bank accounts or vice versa.

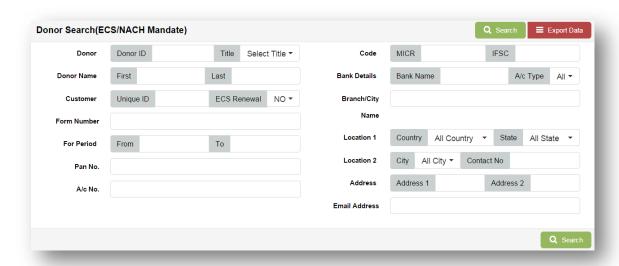


There are three different sub-categories modules:

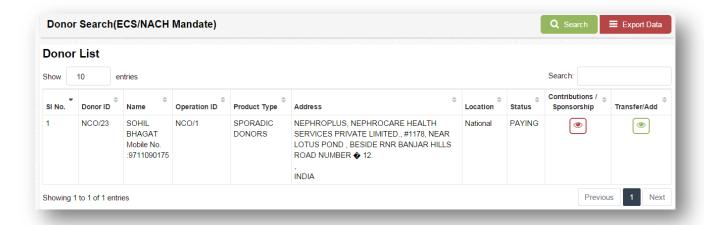
- Mandate Registration
- Upload
- Monthly Debit

Mandate Registration

Fill all the required fields in the Donor Search(ECS/NACH Mandate) page and then press "**Search**" button to get the specified result.



After completion of "**Search**", the specified donor list will show up, there are two operations that can be done through this record:

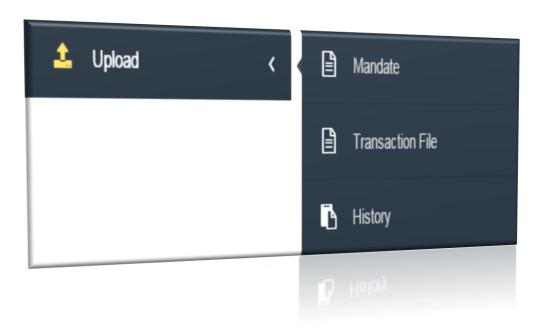


- displays the donor's contribution details.
- redirects to Mandate Registration page

Upload

There are three different sub-categories modules:

- Mandate
- Transaction File
- History

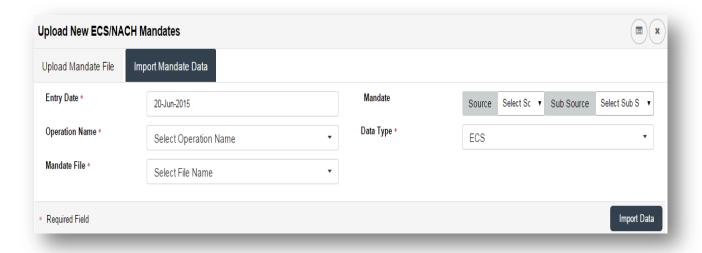


Mandate

Fill all the required fields in the "**Upload Mandate File**" tab in Upload New ECS/NACH Mandate page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.

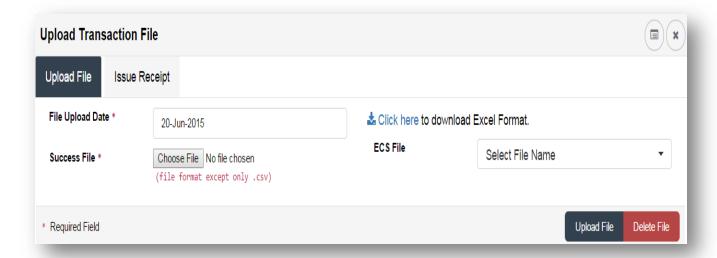


Fill all the required fields in the "**Import Mandate Data**" tab in Upload New ECS/NACH Mandate page and then press "**Import Data**" button to import the specified data.

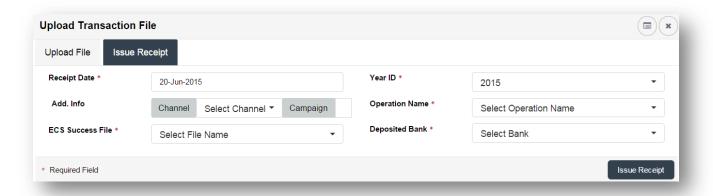


Transaction File

Fill all the required fields in the "**Upload File**" tab in Upload Transaction File page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.

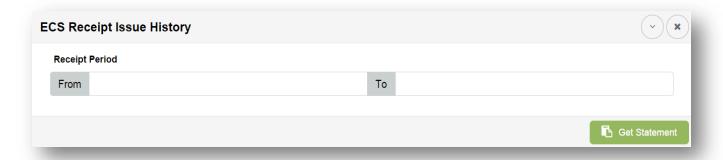


Fill all the required fields in the "Issue Receipt" tab in Upload Transaction File page and then press "Issue Receipt" button to issue the specified receipt.



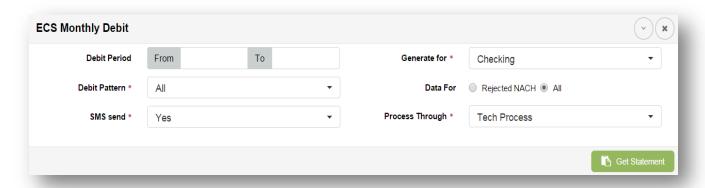
History

Fill all the required fields in the "ECS Receipt Issue History" page and then press "**Get Statement**" button to get the specified statement.

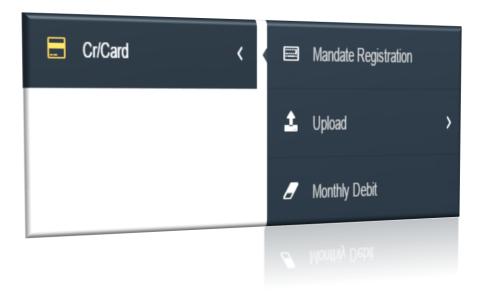


Monthly Debit

Fill all the required fields in the "ECS Monthly Debit" page and then press "Get Statement" button to get the specified statement.



Cr/Card

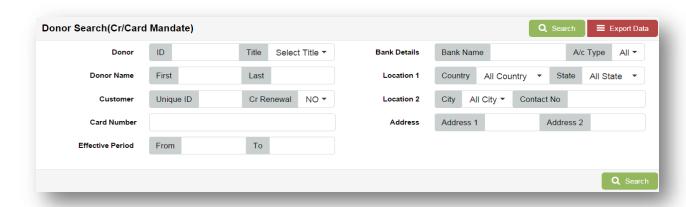


There are three different sub-categories modules:

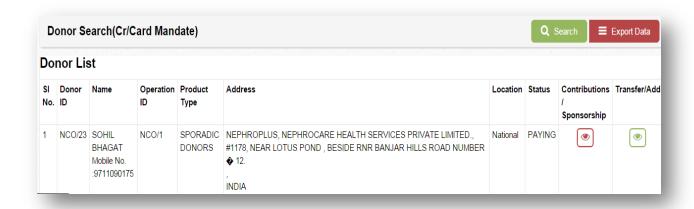
- Mandate Registration
- Upload
- Monthly Debit

Mandate Registration

Fill all the required fields in the Donor Search(Cr/Card Mandate) page and then press "**Search**" button to get the specified result.



After completion of "**Search**", the specified donor list will show up, there are two operations that can be through this record:





displays the donor's contribution details.



redirects to Mandate Registration page

Upload

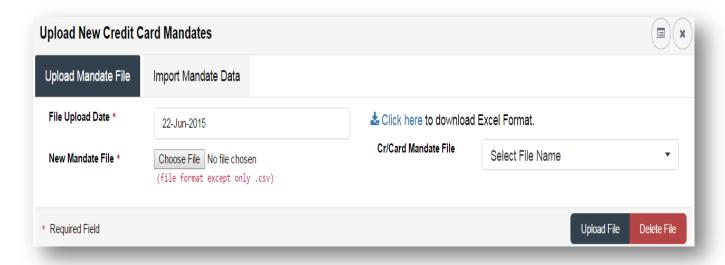
There are four different sub-categories modules:

- Mandate
- Success
- Declined
- History

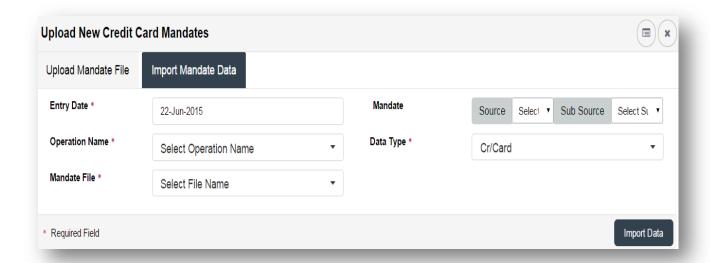


Mandate

Fill all the required fields in the "**Upload Mandate File**" tab in Upload New Credit Card Mandates page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file record.

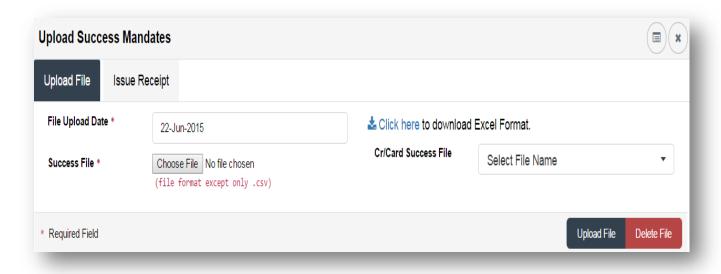


Fill all the required fields in the "**Import Mandate Data**" tab in Upload New Credit Card Mandates page and then press "**Import Data**" button to import the specified data.

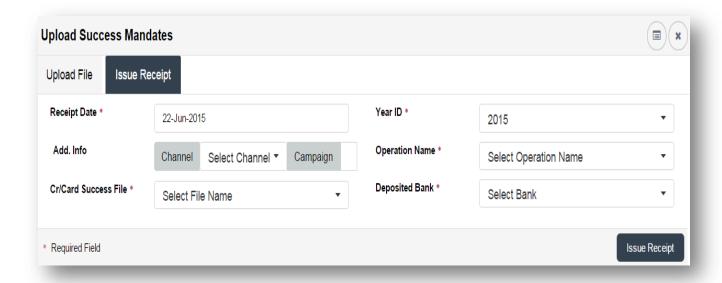


Success

Fill all the required fields in the "**Upload File**" tab in Upload Success Mandates page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.

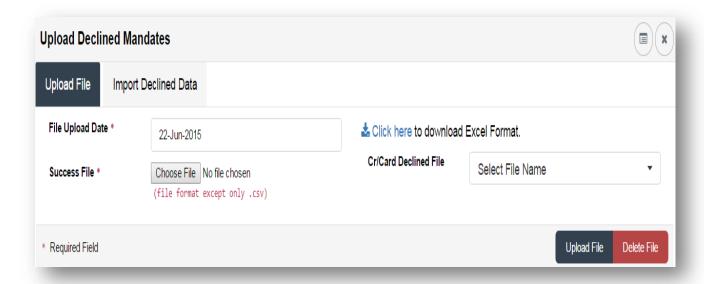


Fill all the required fields in the "Issue Receipt" tab in Upload Success Mandates page and then press "Issue Receipt" button to issue the specified receipt.

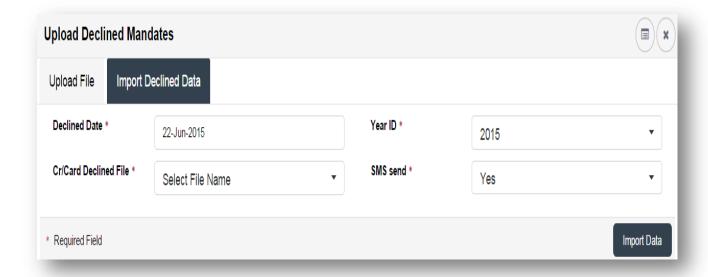


Declined

Fill all the required fields in the "**Upload File**" tab in Upload Declined Mandates page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.

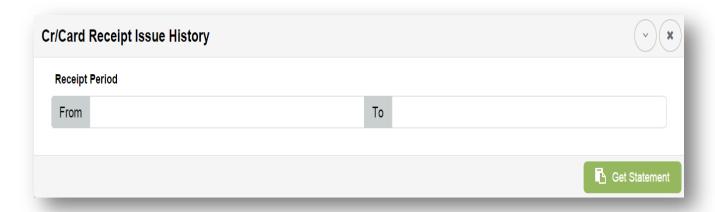


Fill all the required fields in the "**Import Declined Data**" tab in Upload Declined Mandates page and then press "**Import Data**" button to import the specified data.



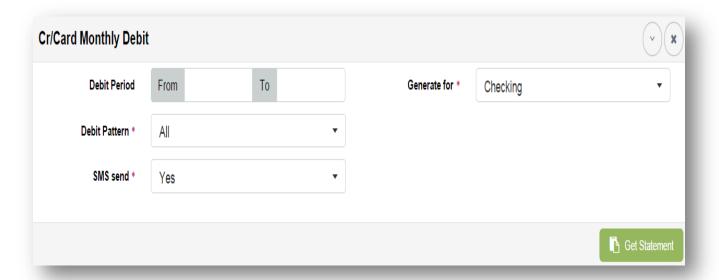
History

Fill all the required fields in the "Cr/Card Receipt Issue History" page and then press "**Get Statement**" button to get the specified statement.

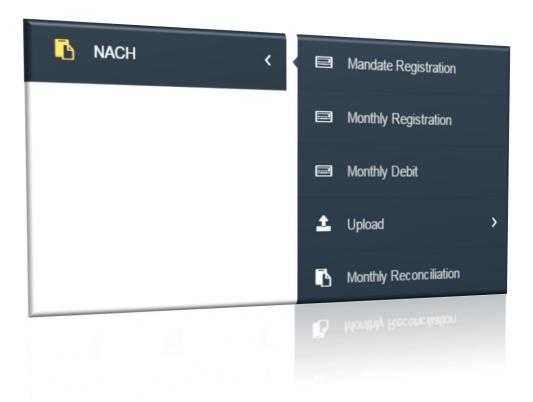


Monthly Debit

Fill all the required fields in the "Cr/Card Monthly Debit" page and then press "**Get Statement**" button to get the specified statement.



NACH

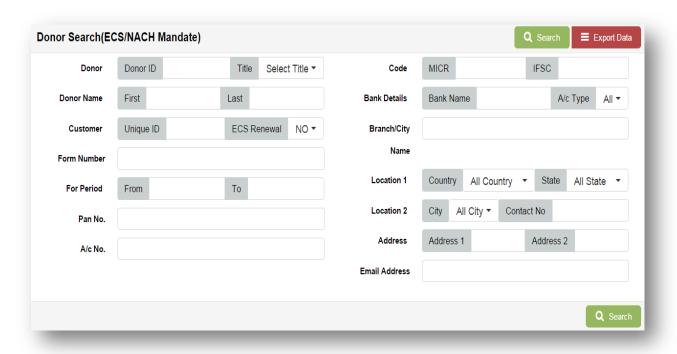


There are five different sub-categories modules:

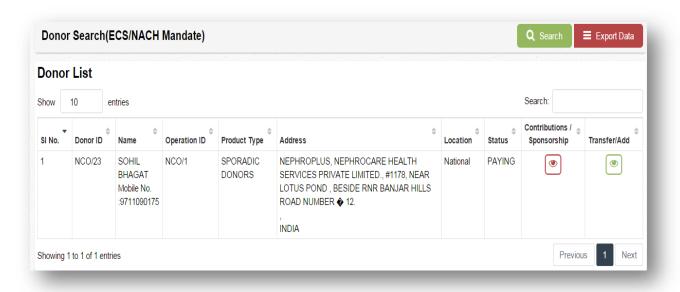
- Mandate Registration
- Monthly Registration
- Monthly Debit
- Upload
- Monthly Reconciliation

Mandate Registration

Fill all the required fields in the Donor Search(ECS/NACH Mandate) page and then press "**Search**" button to get the specified result.



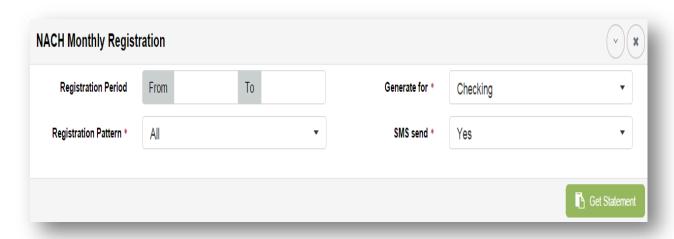
After completion of "**Search**", the specified donor list will show up, there are two operations that can be done through this record:



- displays the donor's contribution details.
- redirects to Mandate Registration page.

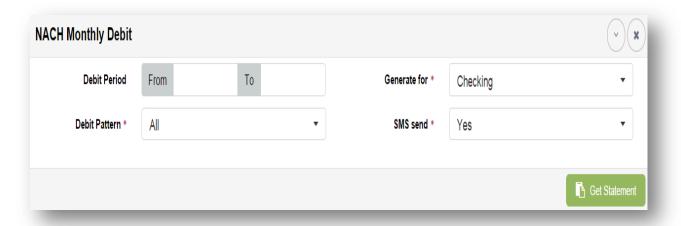
Mandate Registration

Fill all the required fields in the "NACH Monthly Registration" page and then press "**Get Statement**" button to get the specified statement.



Mandate Registration

Fill all the required fields in the "NACH Monthly Registration" page and then press "**Get Statement**" button to get the specified statement.



Upload

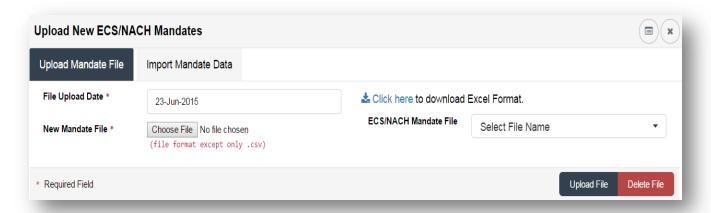
There are three different sub-categories modules:

- New Mandate
- Verification Mandate
- Transaction File

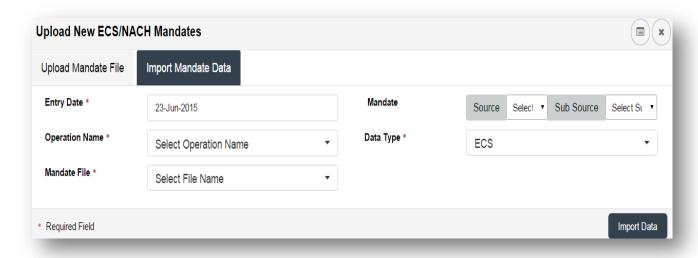


New Mandate

Fill all the required fields in the "**Upload Mandate File**" tab in Upload New ECS/NACH Mandates page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file record.

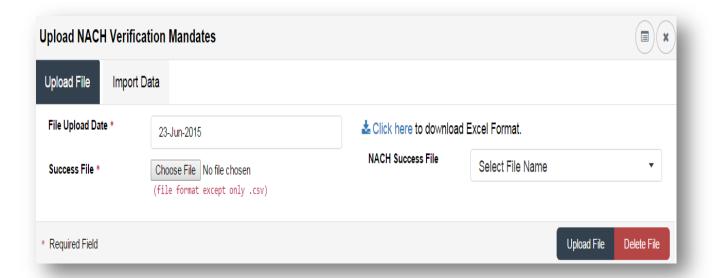


Fill all the required fields in the "**Import Mandate Data**" tab in Upload New ECS/NACH Mandates page and then press "**Import Data**" button to import the specified data.

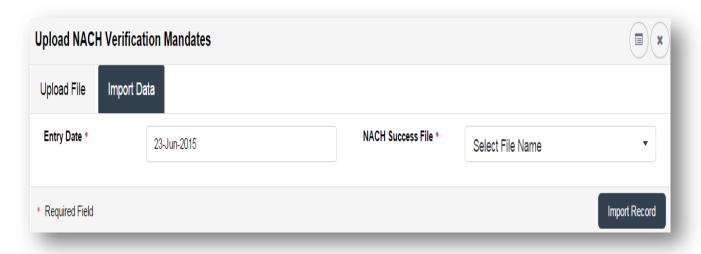


Verification Mandate

Fill all the required fields in the "**Upload File**" tab in Upload NACH Verification Mandates page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.

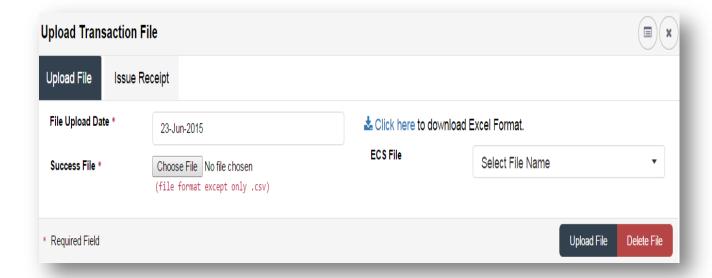


Fill all the required fields in the "Import Data" tab in Upload NACH Verification Mandates page and then press "Import Record" button to issue the specified receipt.

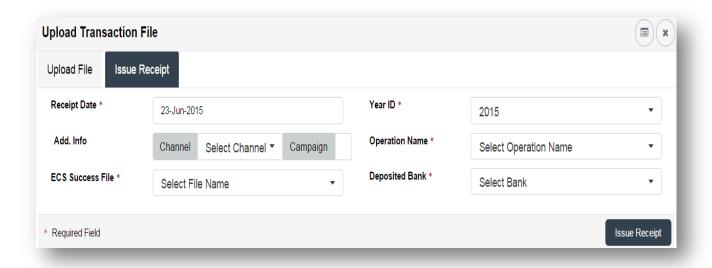


Transaction File

Fill all the required fields in the "**Upload File**" tab in Upload Transaction File page and then press "**Upload File**" button to upload the specified file or press "**Delete File**" button to delete the specified file.



Fill all the required fields in the "Issue Receipt" tab in Upload Transaction File page and then press "Issue Receipt" button to import the specified data.



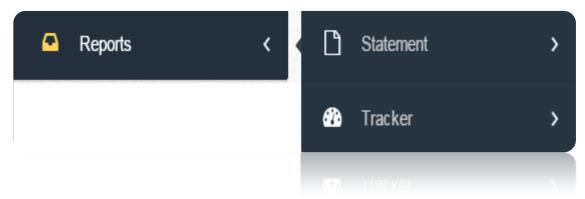
Monthly Reconciliation

Fill all the required fields in the "NACH Monthly Reconciliation" page and then press "**Get Statement**" button to get the specified statement.



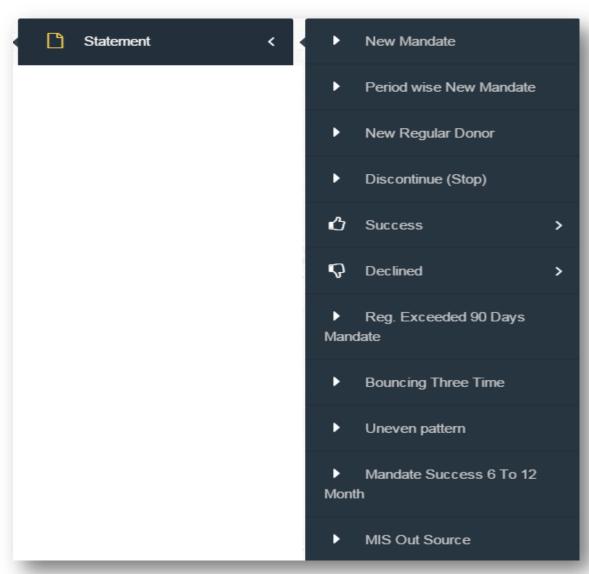
REPORTS

There are two modules in Reports:



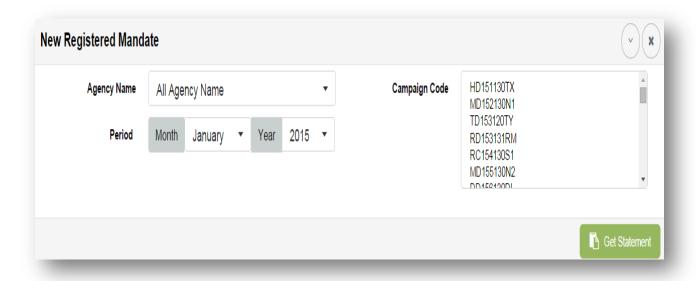
1) Statement

There are 11 sub-category modules in Statement option.



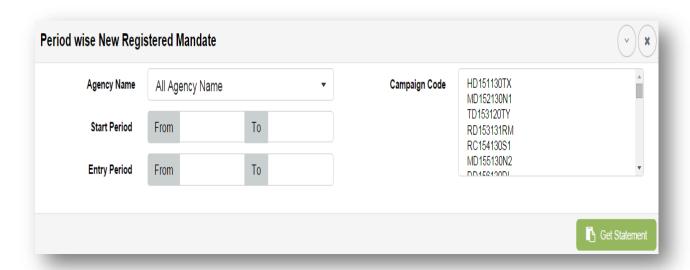
New Mandate

Fill all the required fields in the "New Registration Mandate" page and then press "**Get Statement**" button to get the specified statement.



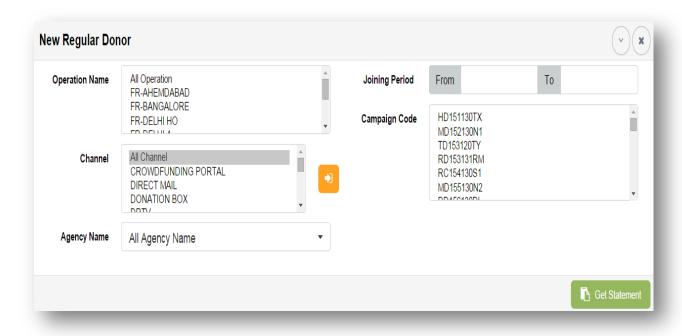
Period Wise New Mandate

Fill all the required fields in the "Period wise New Registration Mandate" page and then press "**Get Statement**" button to get the specified statement.



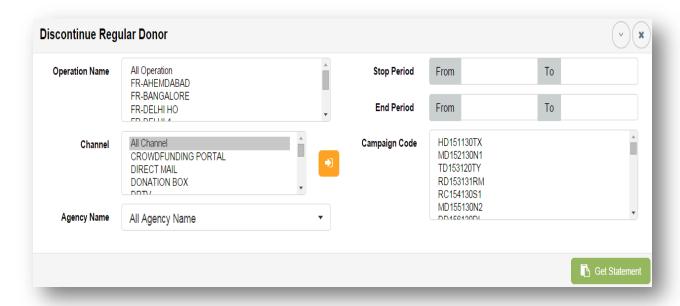
New Regular Donor

Fill all the required fields in the "New Regular Donor" page and then press "**Get Statement**" button to get the specified statement.



Discontinue (Stop)

Fill all the required fields in the "Discontinue Regular Donor" page and then press "**Get Statement**" button to get the specified statement.



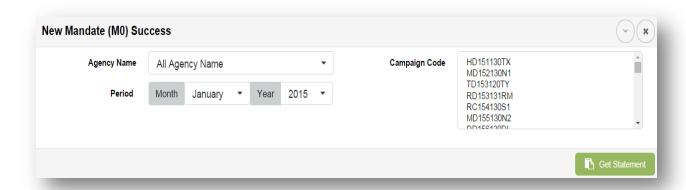
Success

There are two sub-category modules in "Success" option.



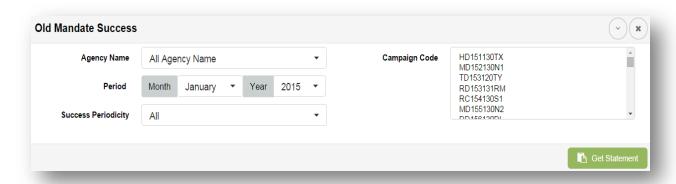
New ECS(M0)

Fill all the required fields in the "New Mandate(M0) Success" page and then press "**Get Statement**" button to get the specified statement.



Old ECS

Fill all the required fields in the "Old Mandate Success" page and then press "**Get Statement**" button to get the specified statement.



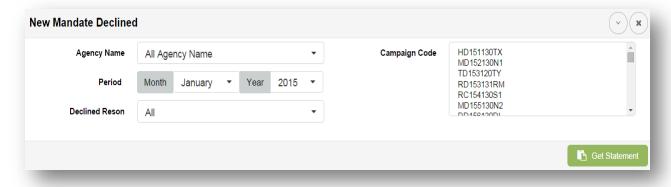
Declined

There are three sub-category modules in "Declined" option.



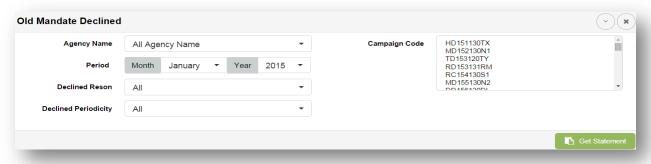
New Mandate (M0)

Fill all the required fields in the "New Mandate Declined" page and then press "**Get Statement**" button to get the specified statement.



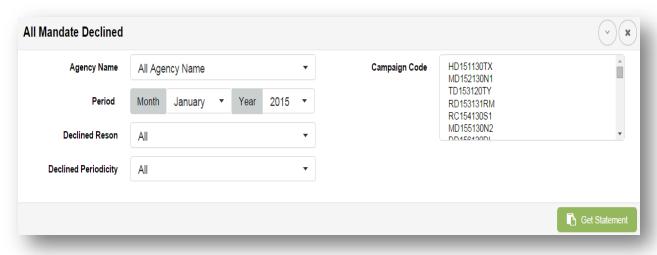
Old Mandate

Fill all the required fields in the "Old Mandate Declined" page and then press "**Get Statement**" button to get the specified statement.



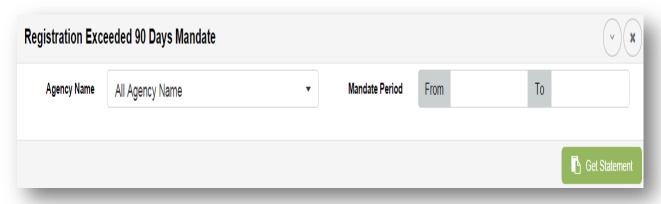
All Mandate

Fill all the required fields in the "All Mandate Declined" page and then press "**Get Statement**" button to get the specified statement.



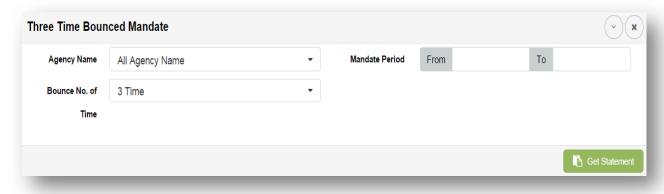
Reg. Exceeding 90 Days Mandate

Fill all the required fields in the "Reg. Exceeding 90 Days Mandate" page and then press "**Get Statement**" button to get the specified statement.



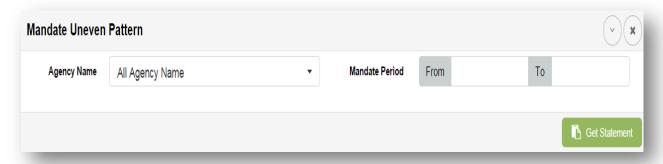
Bouncing Three Time

Fill all the required fields in the "Three Time Bounced Mandate" page and then press "**Get Statement**" button to get the specified statement.



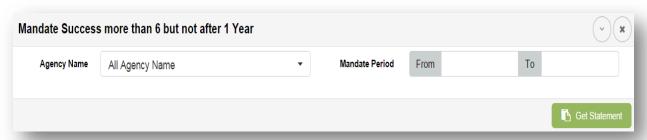
Uneven Pattern

Fill all the required fields in the "Three Time Bounced Mandate" page and then press "**Get Statement**" button to get the specified statement.



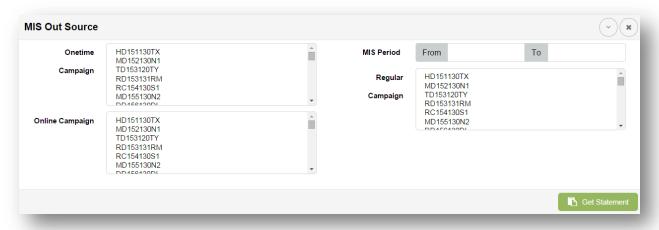
Mandate Success 6 to 12 Month

Fill all the required fields in the "Mandate Success more than ^ but not after 1 Year" page and then press "**Get Statement**" button to get the specified statement.



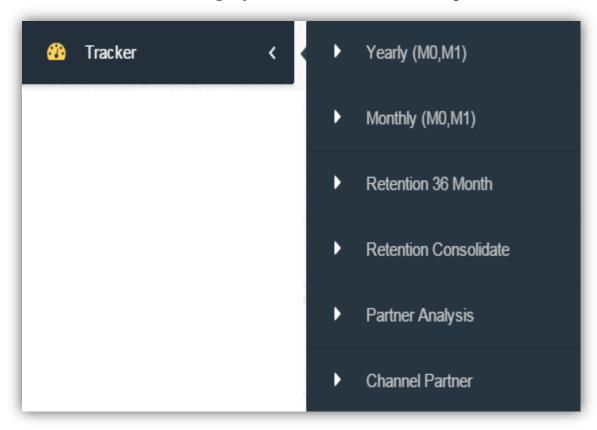
MIS Out Source

Fill all the required fields in the "MIS Out Source" page and then press "**Get Statement**" button to get the specified statement.



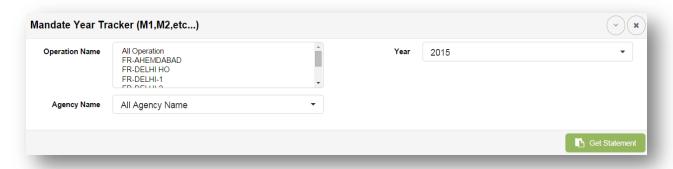
2) Tracker

There are six sub-category modules in "Tracker" option.



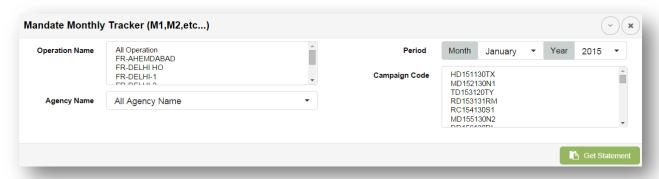
Yearly (M0,M1)

Fill all the required fields in the "Mandate Year Tracker" page and then press "**Get Statement**" button to get the specified statement.



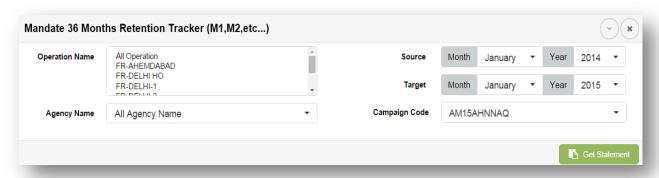
Monthly (M0,M1)

Fill all the required fields in the "Mandate Monthly Tracker" page and then press "**Get Statement**" button to get the specified statement.



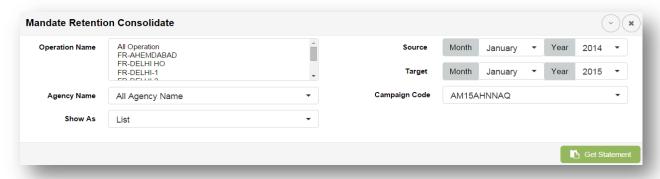
Retention 36 Month

Fill all the required fields in the "Mandate 36 Months Retention Tracker" page and then press "**Get Statement**" button to get the specified statement.



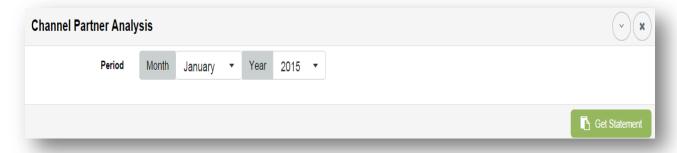
Retention Consolidated

Fill all the required fields in the "Mandate Retention Consolidate" page and then press "**Get Statement**" button to get the specified statement.



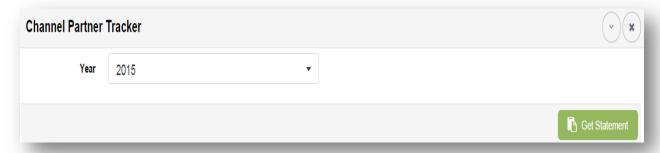
Partner Analysis

Fill all the required fields in the "Channel Partner Analysis" page and then press "**Get Statement**" button to get the specified statement.



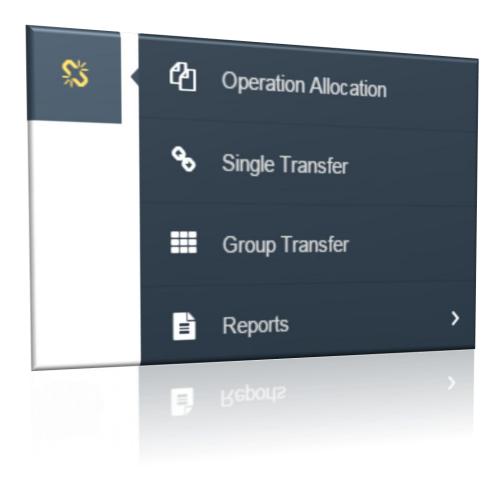
Channel Partner

Fill all the required fields in the "Channel Partner Tracker" page and then press "Get Statement" button to get the specified statement.



TRANSFER & ALLOCATION

Different modules of transfer, transactions and allocation are displayed in this "**Transfer & Allocation**" option.

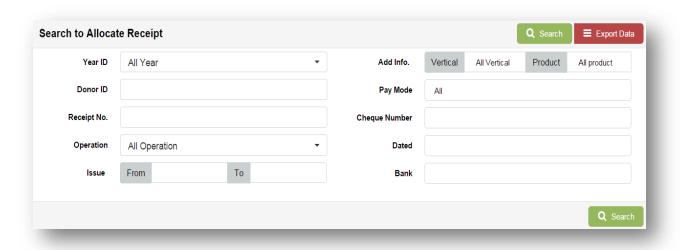


There are four different sub-categories modules:

- Operation Allocation
- Single Transfer
- Group Transfer
- Reports

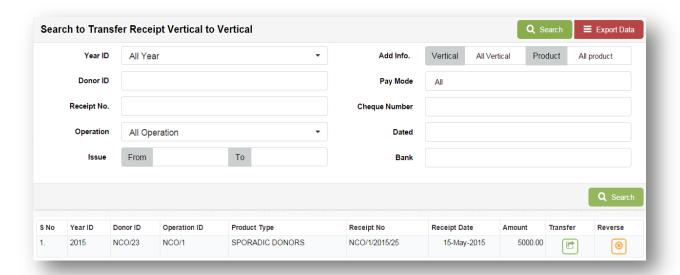
Operation Allocation

Fill all the required fields in the "Search to Allocate Receipt" page and then press "**Search**" button to get the specified record.



Single Transfer

Fill all the required fields in the "Search to Transfer Receipt Vertical to Vertical" page and then press "**Search**" button to get the specified record.

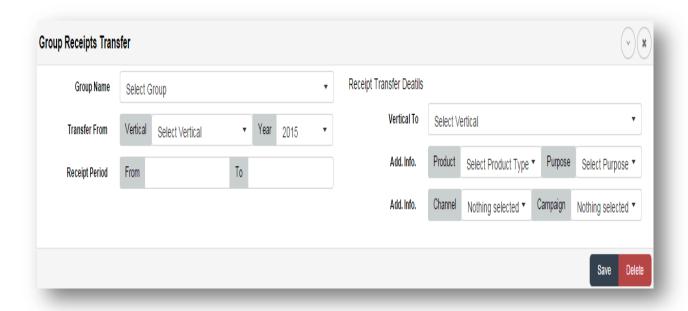


There are two operations that have different functions:

- To transfer the receipt.
- Reverse the receipt and transfer process is not done.

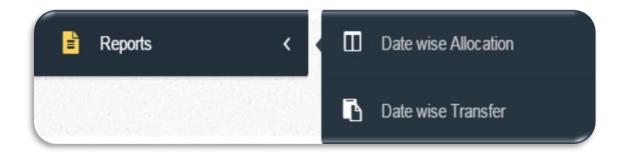
Group Transfer

Fill all the required fields in the "Group Receipt Transfer" page and then press "Save" button to save the details.



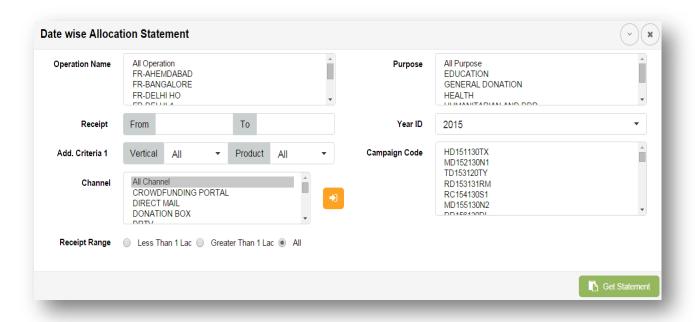
To delete the specified record press the "**Delete**" button.

Reports



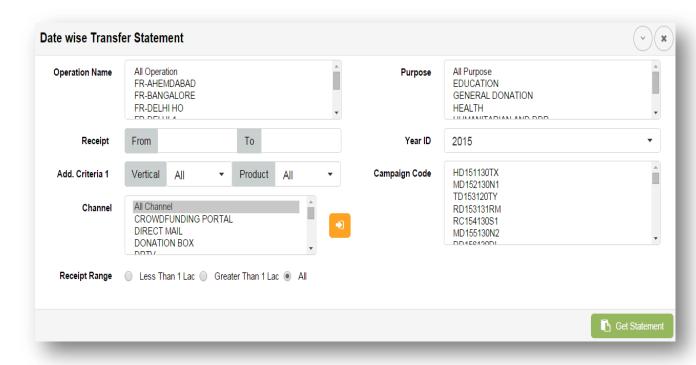
Date Wise Allocation

Fill all the required fields in the "Date wise Allocation Statement" page and then press "**Get Statement**" button to get the specified statement.



Date Wise Transfer

Fill all the required fields in the "Date wise Transfer Statement" page and then press "**Get Statement**" button to get the specified statement.



CLAW BACK & COMMISSION

Money or benefits that are distributed and then taken back as a result of special circumstances is refer as Claw back.

Different modules of claw back and commission are displayed in this "Claw Back & Commision" option.



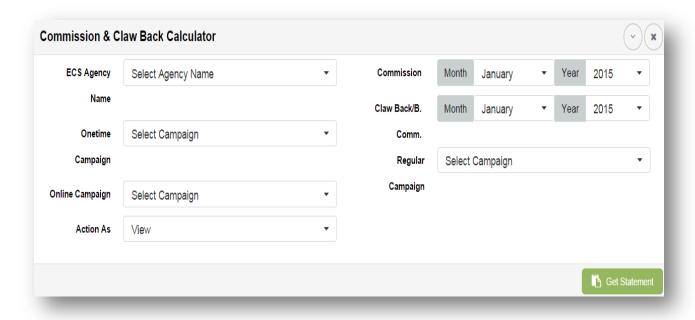
There are three different sub-categories modules:

- Commission & Claw Back
- Print Comm./Claw Back
- Consolidated Comm./Claw Back

Commission & Claw Back

Fill all the required fields in the "Commission & Claw Back Calculator" page and then press "**Get Statement**" button to get the specified statement.

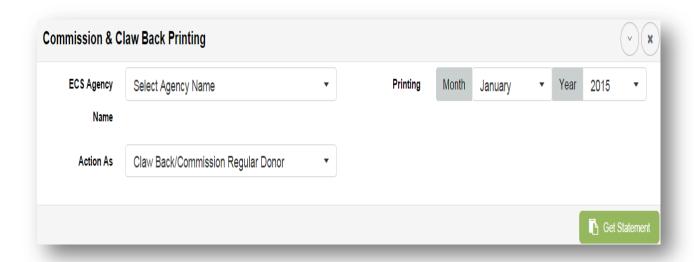
This tab is used to calculate the amount that needs to be given as Commission and taken back as Claw back.



Print Comm./Claw Back

Fill all the required fields in the "Commission & Claw Back Printing" page and then press "**Get Statement**" button to get the specified statement.

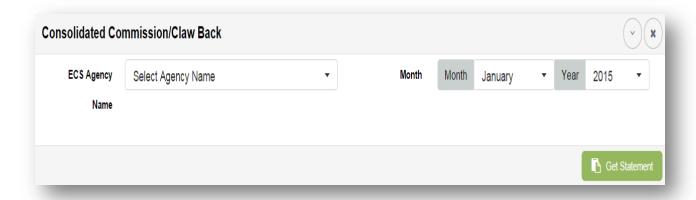
This tab is used to print the statement of Commission and Claw back.



Consolidated Comm./Claw Back

Fill all the required fields in the "Consolidated Commission/Claw Back" page and then press "Get Statement" button to get the specified statement.

This tab is used to consolidate the commission and claw back.



MIS REPORTS

Management information system, or MIS, broadly refers to a system that provides the tools to organize, evaluate and efficiently manage departments within an organization. In order to provide past, present and prediction information, a management information system can include software that helps in decision making, data resources such as databases, the hardware resources of a system, decision support systems, people management and project management applications, and any computerized processes that enable the department to run efficiently.

Different modules of Management Information System are displayed in this "MIS Reports" option.



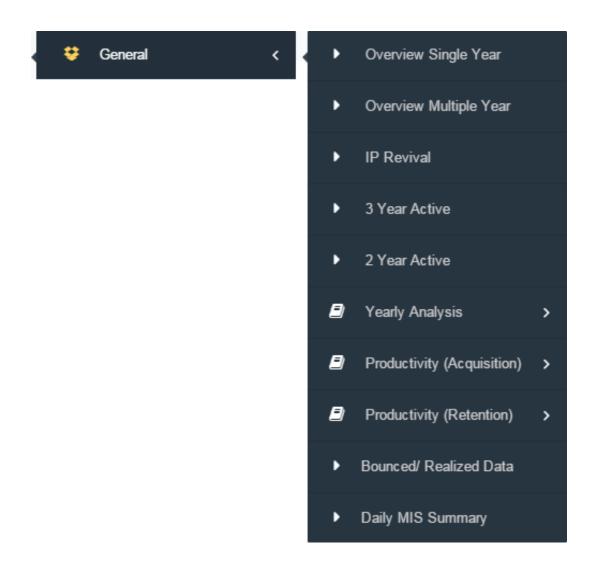
There are three sub-categories modules in MIS:

- General
- Individual Partner
- Corporate Partner

General

This includes overview reports of general summary & data of the information system.

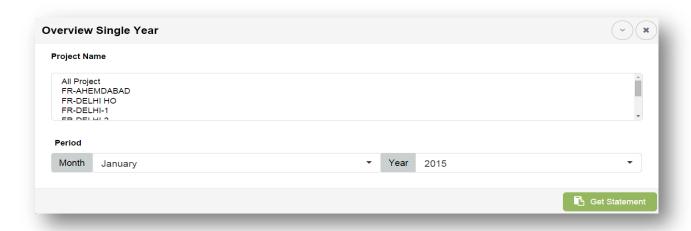
There are ten different sub-categories modules:



Overview Single Year

Fill all the required fields in the "Overview Single Year" page and then press "**Get Statement**" button to get the specified statement.

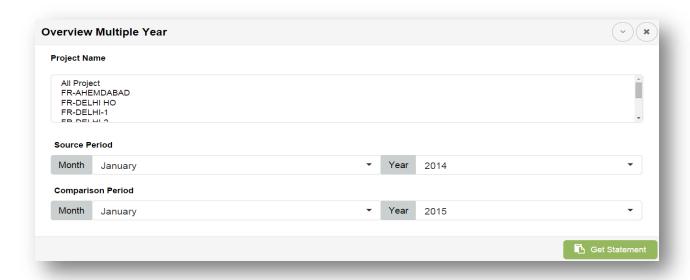
This tab is used to view the statement of a particular year.



Overview Multiple Year

Fill all the required fields in the "Overview Multiple Year" page and then press "**Get Statement**" button to get the specified statement.

This tab is used to view the statement of a multiple years.



IP Revival

Fill all the required fields in the "IP Revival" page and then press "**Get Statement**" button to get the specified statement.

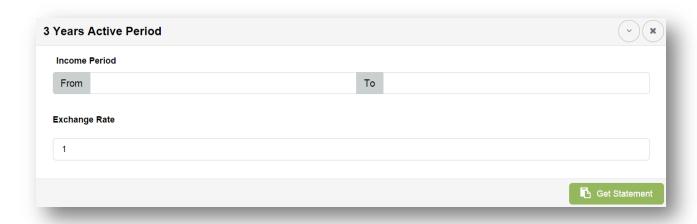
This tab is used to view the revival statement of IP.



3 Year Active

Fill all the required fields in the "3 Years Active Period" page and then press "**Get Statement**" button to get the specified statement.

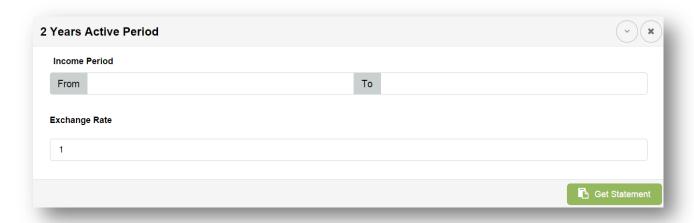
This tab is used to view the statement of Donors which are active from 3 years.



2 Year Active

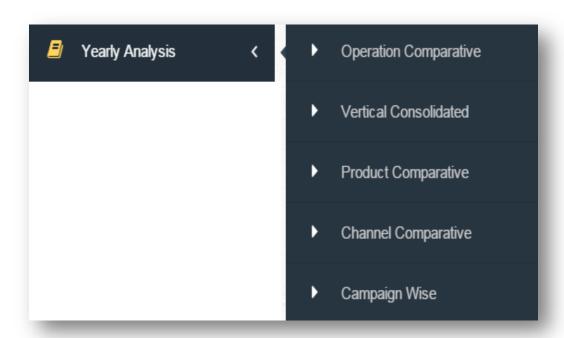
Fill all the required fields in the "2 Years Active Period" page and then press "**Get Statement**" button to get the specified statement.

This tab is used to view the statement of Donors which are active from 2 years.



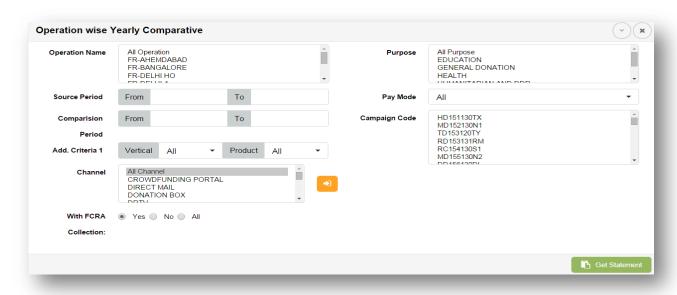
Yearly Analysis

There are five different sub-categories modules in Yearly Analysis:



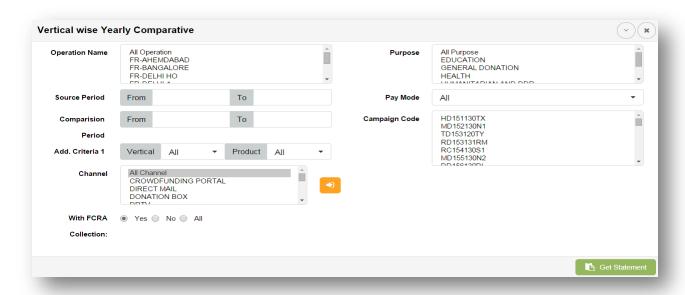
Operation Comparative

Fill all the required fields in the "Operation wise Yearly Comparative" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the operation wise yearly comparative statement.



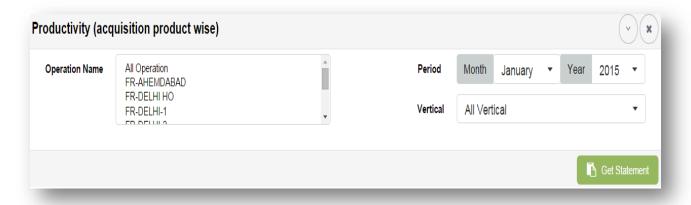
Vertical Consolidated

Fill all the required fields in the "Vertical wise Yearly Comparative" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the vertical wise yearly comparative statement.



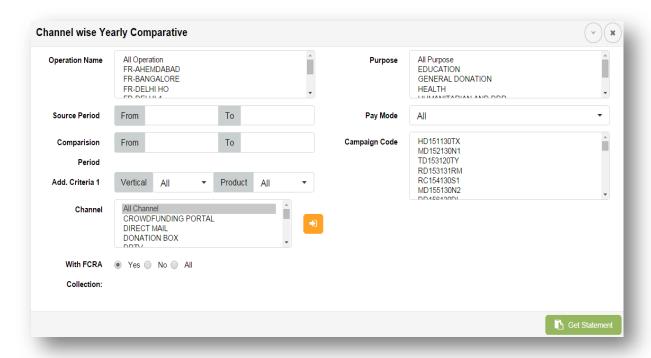
Product Comparative

Fill all the required fields in the "Productivity (acquisition product wise)" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the product wise acquisition statement.



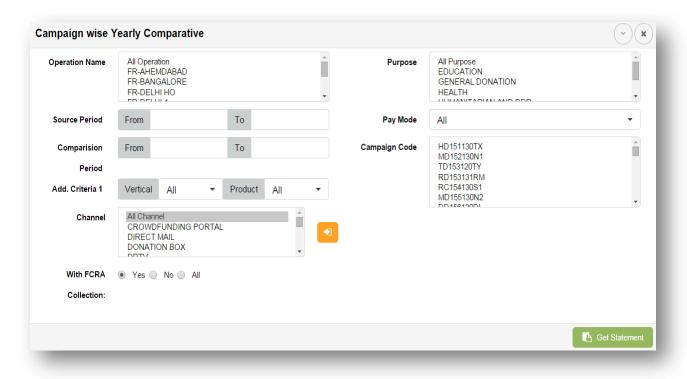
Channel Comparative

Fill all the required fields in the "Channel wise Yearly Comparative" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Channel wise yearly comparative statement.



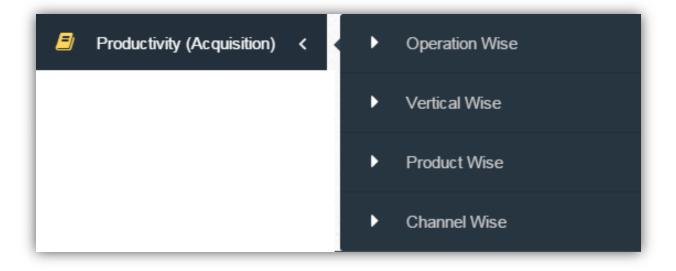
Campaign Wise

Fill all the required fields in the "Campaign wise Yearly Comparative" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Campaign wise yearly comparative statement.



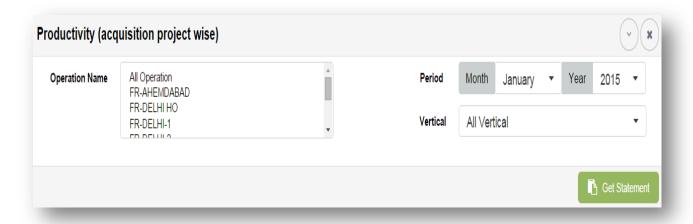
Productivity (Acquisition)

There are four different sub-categories modules:



Operation Wise

Fill all the required fields in the "Productivity (acquisition project wise)" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the operation wise acquisition statement.



Vertical Wise

Fill all the required fields in the "Productivity (acquisition vertical wise)" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the vertical wise acquisition statement.



Product Wise

Fill all the required fields in the "Productivity (acquisition product wise)" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the product wise acquisition statement.



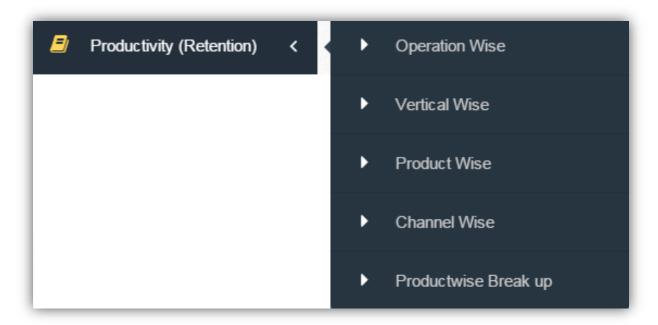
Channel Wise

Fill all the required fields in the "Productivity (acquisition channel wise)" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Channel wise acquisition statement.



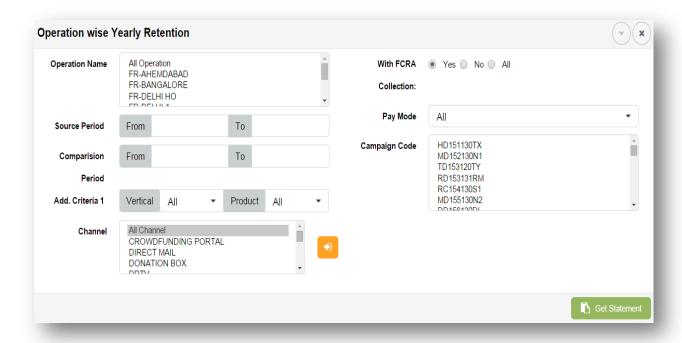
Productivity (Retention)

There are five different sub-categories modules:



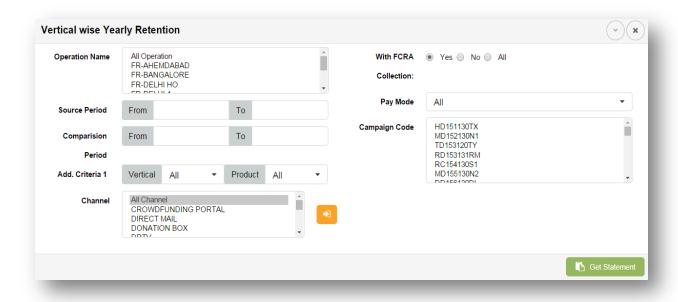
Operation Wise

Fill all the required fields in the "Operation wise Yearly Retention" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Operation wise yearly retention statement.



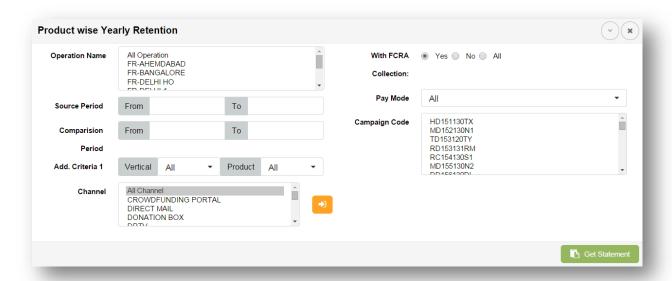
Vertical Wise

Fill all the required fields in the "Vertical wise Yearly Retention" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Vertical wise yearly retention statement.



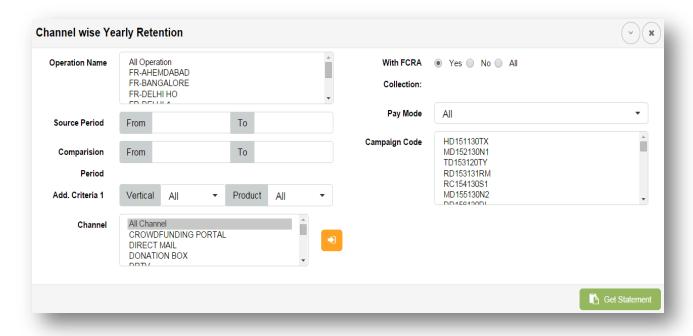
Product Wise

Fill all the required fields in the "Product wise Yearly Retention" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Product wise yearly retention statement.



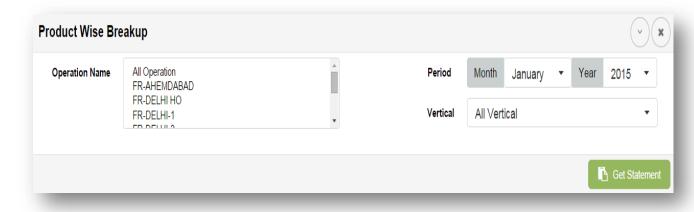
Channel Wise

Fill all the required fields in the "Channel wise Yearly Retention" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Channel wise yearly retention statement.



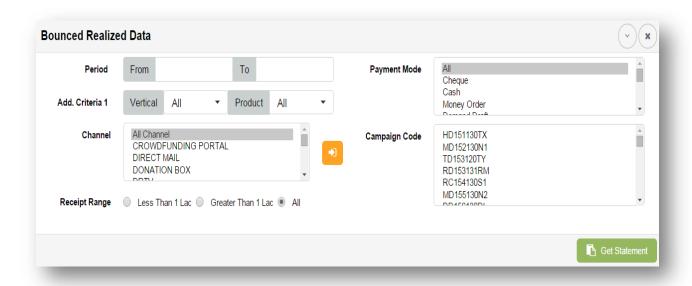
Product Wise Break up

Fill all the required fields in the "Product Wise Breakup" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the product wise breakup statement.



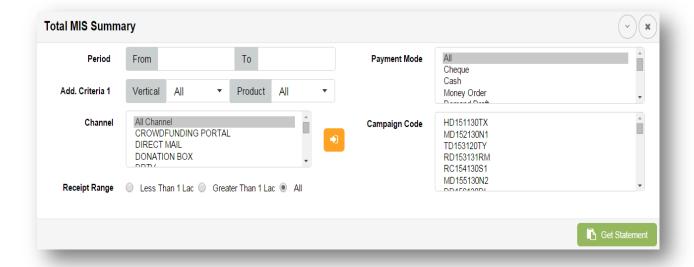
Bounced/Realized Data

Fill all the required fields in the "Bounced Realized Data" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Bounced Realized Data statement.



Daily MIS Summary

Fill all the required fields in the "Daily MIS Summary" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Total MIS Summary statement.



Individual Partner



Collection Status

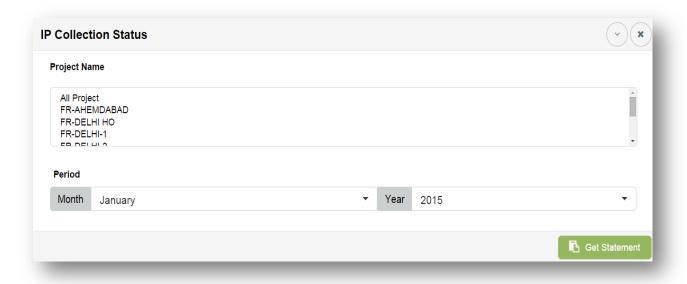
The Collection Status showcases the Individual Partner yearly collection as FDC & Non-FDC's.

There are two different sub-categories modules:



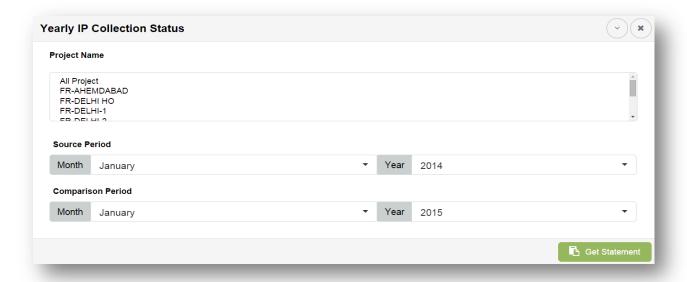
Single Year (FDC & Non-FDC)

Fill all the required fields in the "IP Collection Status" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Single year IP collection statement.



Multiple Year (FDC & Non-FDC)

Fill all the required fields in the "Yearly IP Collection Status" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Multiple year IP collection statement.



Corporate Partner



Collection Status

The Collection Status showcases the Corporate Partner yearly collection as FDC & Non-FDC's.

There are two different sub-categories modules:



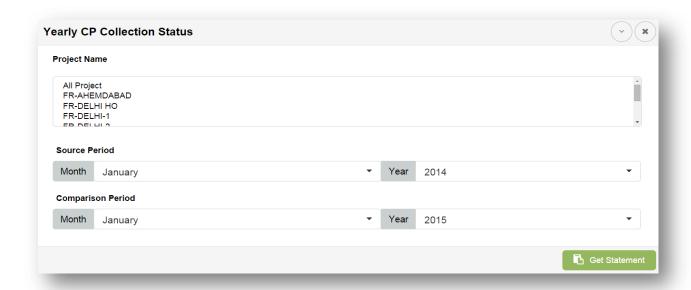
Single Year (FDC & Non-FDC)

Fill all the required fields in the "CP Collection Status" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Single year CP collection statement.



Multiple Year (FDC & Non-FDC)

Fill all the required fields in the "Yearly CP Collection Status" page and then press "**Get Statement**" button to get the specified statement. This tab is used to view the Multiple year CP collection statement.



PRINTING/DISPATCH

This option is used for printing and dispatch of receipts, letters, and labels.

Different modules of Printing and Dispatch are displayed in this "**Printing/Dispatch"** option.

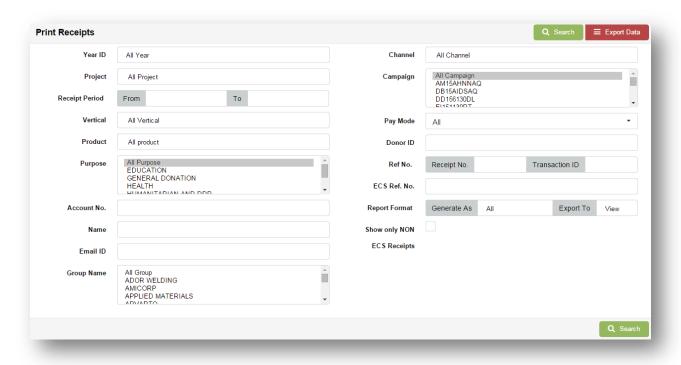


There are three different sub-categories modules:

- Receipts
- Letters
- Labels

Receipts

Fill all the required fields in the "Print Receipts" page and then press "**Search**" button to find the specified donation receipt.



Then a new window will pop-up that displays the required donation receipt that needs to be printed.

Letters

There are three different sub-categories modules:

- Welcome
- Thank You
- Reminder



Welcome

This will showcase the Welcome letter for donor.

Thank You

This will showcase the Thank You letter for donor.

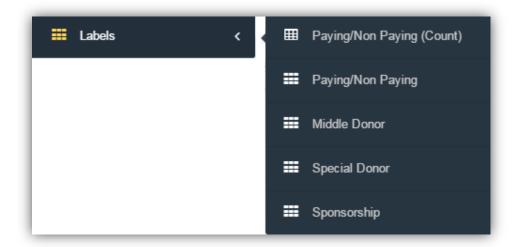
Reminder

This will showcase the Reminder letter for donor.

Labels

There are five different sub-categories modules:

- Paying/Non Paying (Count)
- Paying/Non Paying
- Middle Donor
- Special Donor
- Sponsorship



Paying/Non Paying (Count)

Print the counted the paying and non paying amount.

Paying/Non Paying

Print the paying and non paying amount.

Middle Donor

Print the list of Middle Donor.

Special Donor

Print the list of Special Donor.

Sponsorship

Print the list of Sponsorship that sponsor give away to the beneficiary child.

REMINDERS

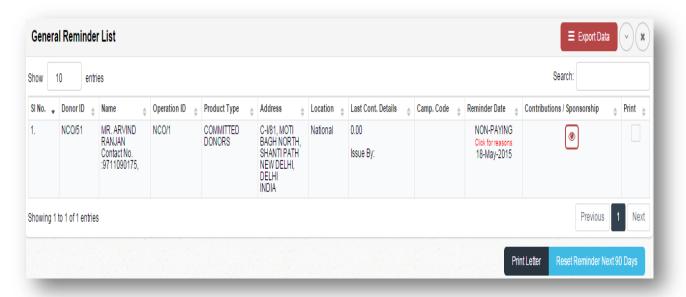
To give a reminder to the responsive donor about their contribution as a donation to the organization.



General Donor

Search the respective donor that needs to be reminded about their contribution.

Then a letter can be printed by pressing "**Print Letter**" button or the reminder can reset for the next 90 days by pressing "Reset Reminder Next 90 days".



For Further Help

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